



**ST. JOHNS COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD PUBLIC HEARING**

AGENDA

St. Johns County Council on Aging Senior Center, River House,
179 Marine Street, St. Augustine, FL 32084
Zoom Meeting ID: 837 2056 0237
Call in # +1 786-635-1003 or +1 470-250-9358

Tuesday, February 11, 2025, at 1:30 p.m.

1. Welcome, Call to Order – Chair Whitehurst
2. Presentation – NEFRC (pg. 2-9)
3. Service Overview – St. Johns County Council on Aging (pg.11-27)
4. Public Comment
5. Discussion
6. Adjournment – Chair Whitehurst

St. Johns County Council on Aging Senior Center, River House Board Room,
179 Marine Street, St. Augustine, FL 32084

The St. Johns County Transportation Disadvantaged Program

*Prepared by the
Northeast Florida
Regional Council*



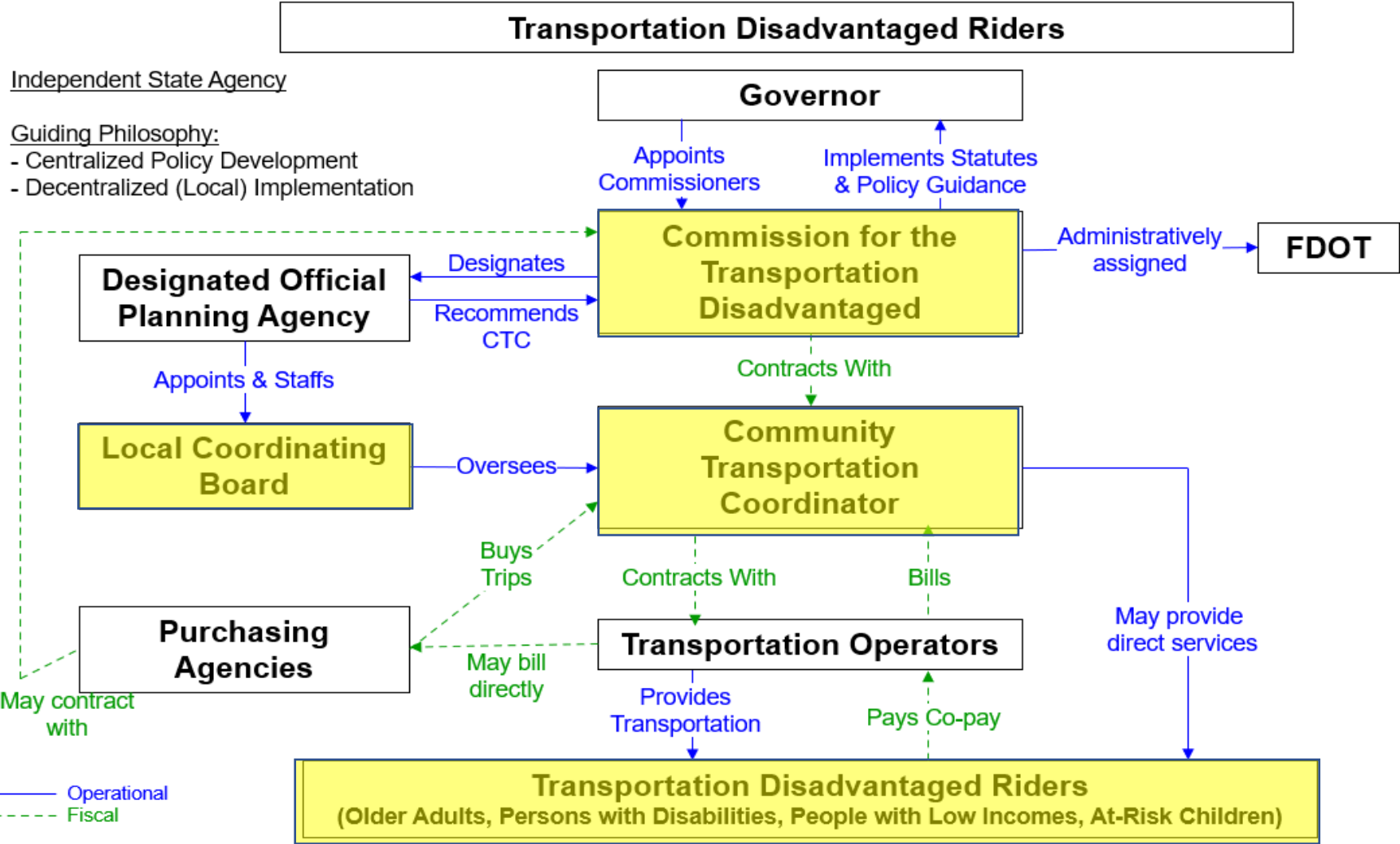
Key Definitions & Governing Statues of Program

Florida State Legislature created the Transportation Disadvantaged Commission (CTD) and Transportation Disadvantaged (TD) Trust Fund in 1989.

What is Transportation Disadvantaged?

- “Transportation disadvantaged” means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in s. 411.202. (F.S)”
427.011 (F.S)
- The Transportation Disadvantaged Program is a coordinated state-wide effort that groups riders together for a shared ride service. Transportation services are available in all 67 Florida counties for those who are eligible and have no access to transportation. Federal, State, and Local agencies join together to provide necessary transportation to medical appointments, employment, educational, and other life-sustaining services.
- [Florida State Statue 427.011-427.017](#)
- [Florida State Administrative Code 41-2](#)

Florida's Coordinated Transportation System Organizational Structure... At A Glance



Commission for the Transportation Disadvantaged (CTD)

The Commission for the Transportation Disadvantaged (CTD) oversees the coordination of TD services across Florida's 67 counties. The CTD is made up of a 7-member governor-appointed board, with 8 ex-officio members, representing purchasing agencies, and staff that monitors activity at a regional level.

Responsibilities

- Approves the designation of every CTC at least every five years.
- Administers the TD Trust Fund, including the awarding of grants.
- Reviews and approves Commission publications, including the Annual Performance Report.
- Develops/approves policies governing coordinated transportation (e.g., rules, procedures, etc.).
- Participates in professional development events, including an annual training workshop.
- Appoints and oversees Executive Director.

Designated Official Planning Agency (DOPA)

The Northeast Florida Regional Council has proudly served as the CTD designated official planning agency for Baker, Clay, Flagler, Nassau, St. Johns, and Putnam since 1994. The Council was made the designated planning agency for Duval county in 2021.

Responsibilities

- Assist the Community Transportation Coordinator and Local Coordinating Board in the implementation of local Transportation Disadvantaged program(s).
- Staffs Local Coordinating Board.
- Appoints members to Local Coordinating Board(s).
- Procures and recommends Community Transportation Coordinator.
- Coordinates and conducts transportation planning activities for its service area.

Local Coordinating Board (LCB)

The Commission for the Transportation Disadvantaged (CTD) outlines 17 suggested stakeholders from varied communities to form LCB voting membership. These representatives collectively advocate the needs of their communities at LCB meetings to create the local coordinated system.

LCB Community Representation

- | | |
|--|---|
| 1. Elected official
<i>*serves as chair of LCB</i> | 9. Disabled Community |
| 2. Florida Department of Transportation | 10. Citizen Advocates (2)
<i>*at least one is a TD rider</i> |
| 3. Florida Department of Children and Family Services | 11. Children at Risk |
| 4. Public Education Community | 12. Mass Transit Representative
<i>*except in cases where a CTC exists</i> |
| 5. Vocational Rehabilitation/Blind Services
<i>*in areas where they exist</i> | 13. Florida Department of Elder Affairs |
| 6. Veterans Services | 14. Private for-profit-transportation |
| 7. Florida Association for Community Action
<i>*representing the economically disadvantaged</i> | 15. Florida Agency for Healthcare Administration |
| 8. Elderly Community | 16. Medical Community |
| | 17. Workforce Development Board |

Local Coordinating Board (LCB) *Continued*

The LCB meets quarterly and provides guidance on local coordination of transportation services.

Responsibilities

- Assists in establishing eligibility guidelines and trip priorities.
- Assist with the development of the TD Service Plan.
- Evaluates the performance of CTC.
- Identifies and prioritizes local service needs.
- Appoints a grievance committee.
- Reviews and recommends other funding applications.
- Reviews strategies of service provision to the area.
- Evaluates local and regional transportation opportunities.

Community Transportation Coordinator (CTC)

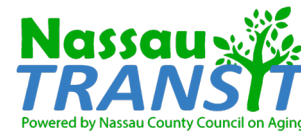
CTCs are contracted agencies that provide transportation to TD customers in designated service areas.

CTCs are funded by the CTD and must abide by their standards, including receiving guidance from an LCB.

CTC by County	
Baker	Baker Council on Aging
Clay	Jacksonville Transportation Authority <i>*MV Transportation (Contracted Operator)</i>
Duval	Jacksonville Transit Authority
Flagler	Flagler County Public Transit
Nassau	NassauTransit
Putnam	The Ride Solution
St. Johns	St. Johns Council on Aging

Responsibilities

- Coordinates transportation services for a county.
- Provides and/or contracts with transportation operators to deliver trips for TD customers.
- Determines TD eligibility and performs gatekeeping duties.
- Invoices purchasing agencies.
- Assists Local Coordinating Board in developing their Transportation Disadvantaged Service Plan.
- Submits annual operating report (AOR) data.



ST. JOHNS COUNTY COUNCIL ON AGING

Who we are...

St. Johns County Council on Aging, Inc. (SJCCOA) is a private, non-profit corporation that has been serving the needs of the elderly in St. Johns County since 1973.

The mission of SJCCOA's transportation program is to provide safe, affordable, and reliable mobility options to the transportation disadvantaged citizens of St. Johns County.

We are the CTC

- **In October, 1983, SJCCOA accepted the invitation to serve as the designated Community Transportation Coordinator (CTC) as appointed by the Florida Commission for the Transportation Disadvantaged and has proudly done so for almost four decades.**
- **COA will continue this appointed designation through June 30, 2026.**

But what does it mean to be the CTC?

The Florida Commission for the Transportation Disadvantaged designates a Community Transportation Coordinator (CTC) for each county/service area.

The CTC is responsible for coordinating and/or providing transportation services to individuals who are transportation disadvantaged.

Transportation Disadvantaged Defined

Persons who, because of physical or mental disability, income status, age, or who are unable to transport themselves or to purchase transportation may have their fare subsidized by funding from the Commission for the Transportation Disadvantaged.

COA Paratransit Service Defined

We provide non-emergency medical and other transportation services within the St. Johns County Service area on a door-to-door basis for ambulatory and wheelchair bound passengers, and door-through-door service for stretcher passengers.

Who is eligible?

- Those who cannot provide or purchase their own transportation.
- The general public and the elderly.
- Persons with disabilities or who may be temporarily disabled

Paratransit Service Cont'd...



What is the Cost?

- Fares are dependent upon your sponsorship and funding source. When you make your reservation, you will be informed of the cost of your trip.
- The driver will collect the fare from you when you board the vehicle.
- Please have exact change, as drivers do not carry money and will not be able to make additional stops in order to get change.

Paratransit Service Cont'd...

Where can I go?

- Doctor Appointments / Pharmacy*
- Grocery Store / Personal Shopping
- Education / Training
- Work
- Visit Family / Friends
- Attend Events
- Church
- Entertainment / Recreation

Paratransit Service Cont'd...

What if I have Medicaid?

- Those who have – or who are eligible for – Medicaid must contact their HMO's medical transportation broker to arrange medical related trips.
- Those who do not wish to use their appointed third-party medical transportation service can use the SJC Council on Aging's transportation service by paying the standard rates (aka 'Private Pay').
- Transportation for eligible Medicaid recipients for non-medical related trips can be provided based upon the review of the eligibility beneficiary ¹⁹ intake form for transportation.

Sunshine Bus Defined



The Sunshine Bus Company is St. Johns County's award winning public transportation system.



It was established in May of 2000.



The system has grown from two (2) routes and a first month's ridership of 414 (8,184 the first 8 months) to its current nine (9) routes with an average monthly ridership of over 23,300.

Award winning service

Since its inception, the St. Johns County's public transportation system has won numerous regional, state and national awards. Some of these awards include:

Northeast Florida regional Council 's regional award for excellence in transportation (Regional)

Florida Public Transportation Association (FPTA) Bus Safety & Security Excellence Award (State)

Florida Commission for the Transportation Disadvantaged (CTD) Safety Award of the Year (State)

Award Winning Service Cont'd...

Community Transportation Association of America's (CTAA)
Community Transit System of the year (National)

Beverly Foundation Star Search Award for Senior
Transportation (2x recipient National)

National FTA Administrator's award for Outstanding Public
Service in Rural Public Transportation (National)

Provide

Provide safe, affordable and reliable door-to-door transportation for St. Johns County residents disadvantaged due to age, income or disability.

Offer

Offer a safe, affordable and reliable deviated fixed-route transportation option, known as the Sunshine Bus Company, to the residents of St. Johns County.

Maintain

Maintain the highest expectation of quality, safety and customer satisfaction in the delivery of all transportation services.

Our
Objective

Our Objective Cont'd...

Comply	Comply with all state and federal regulations in the delivery of all transportation services.
Ensure	Ensure that adequate operational funding is in place to not only sustain existing transportation services but also to allow for growth, maintain existing facilities, equipment and rolling stock.
Secure	Secure adequate capital funding is in place to add additional bus shelters, system enhancements and rolling stock.



**Achieving
Our
Mission**

The transportation department achieves its mission by administering services provided through contracts with federal, state and local agencies.

Through funding support from the Florida Commission for the Transportation Disadvantaged (CTD), the Florida Department of Transportation (FDOT), the Federal Transit Administration (FTA), and the St. Johns County Board of County Commissioners.

WHY CHOOSE COA?

For more information and/or how to apply

COA TRANSIT CENTER

2595 Old Moultrie Rd.
St. Augustine, FL 32086

customerservice@stjohnscoa.com | FAX:
904-209-3654

CUSTOMER SERVICE/RESERVATIONS

904-209-3710

Monday – Friday

7:30 a.m. – 4:00 p.m.

DISPATCH

904-209-3711

Monday – Friday: 5:00 a.m. – 6:00 p.m.

Hearing & Voice Impaired: 711
(Florida Relay System/TDD Line)

<https://www.coasjc.org/transportation/>



ST. JOHNS COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB) QUARTERLY MEETING

MEETING AGENDA

St. Johns County Council on Aging Senior Center, 179 Marine Street, St. Augustine, FL
Zoom Meeting ID: 837 2056 0237
Call in # +1 786-635-1003 or +1 470-250-9358

Tuesday, February 11, 2025, immediately following the Public Hearing
*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review – Chair Whitehurst
2. Additions, Deletions, and Changes to the Agenda – Chair Whitehurst
3. Approval of November 12, 2024, Meeting Minutes – Chair Whitehurst* (pg. 29-34)
4. Regional Transit Working Group Update – Liz Peak/Eric Houston (pg. 35-38)
5. Election of Vice-Chair*
6. Grievance Committee Appointments*
7. Evaluation Committee Appointments*
8. LCB Membership – Review/Approval* (pg. 39)
9. Northeast Florida Regional Council Update – Ms. Jones
 - a. Annual CTC Evaluation – Discussion of date/time for ride-along
10. Community Transportation Coordinator (CTC) System Update – Mr. McCord
 - a. CTC Quarterly Update
 - b. Grants Update* (Approval if required)
11. Old Business
12. New Business
13. Public Comment – LIMITED TO 3 MINUTES PER SPEAKER
14. Member and Department Reports
15. Adjournment – Chair Whitehurst

Next LCB Meeting: May 13, 2025, at 1:30 p.m.
St. Johns County Council on Aging
179 Marine Street, St. Augustine, FL 32084



**St. Johns County Transportation Disadvantaged
Local Coordinating Board Quarterly Meeting**

Tuesday, November 12, 2024

Northeast Florida Regional Council
Elizabeth Payne, AICP
Chief Executive Officer

St. Johns County Commission
Hon. Krista Joseph, Chair

Florida Transportation
Disadvantaged Commission
Monica Russell, Chair

MINUTES

*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review

A quarterly meeting of the St. Johns County Transportation Disadvantaged (TD) Local Coordinating Board (LCB) was held on Tuesday, November 12, 2024, in person and via Zoom virtual call. LCB Chair Krista Joseph called the meeting to order at 1:31 p.m. with the following members present:

Representing:	Voting Member:
Elected Official/Chairperson	Krista Joseph (In-person)
FDOT	Janell Damato (Virtual)
Department of Children and Families	Christina Gillis (Virtual)
Veterans Services	Joseph McDermott (In-person)
Citizen Advocate/Non-user	Joe Stephenson (In-person)
Dept. of Health Care Admin	Pamela Hagley (Virtual)
Regional Workforce Dev. Board	Marc Albert (In-person)

Members Not Present

Representing:	Voting Member:
Public Education	Donna Fenech
Dept. of Education (Voc. Rehab.)	Rochelle Price
Dept. of Elder Affairs	Janet Dickinson
Agency for Persons w/ Disabilities	Sheryl Stanford
Community Action (Econ. Disadvantaged)	Vicky Elmore

Community Transportation Coordinator Staff Present

Matt McCord, Becky Yanni (All In-Person)
Rachel Garvey (Virtual)

Planning Agency Staff Present

Summer Jones, Andrew Prokopiak (All In-Person)

Guests

None

After a roll call took place, a quorum was confirmed.

2. Additions, Deletions, and Changes to the Agenda

There were no additions, deletions, or changes to the agenda.

3. Public Comment

No public comment at this time.

4. Approval of September 10, 2024, Meeting Minutes*

Mr. McDermott motioned for approval of the September 10, 2024, meeting minutes. Mr. Stephenson seconded the motion. The September 10, 2024, meeting minutes were approved unanimously.

5. LCB Membership

Ms. Jones briefly went over the vacancies. Currently, there are six (6) vacancies. These vacancies include Elderly, Disabled, Citizen Advocate/User, Children at Risk, Private For-Profit Transportation, and the Medical Community.

She is working to get the vacancies posted on social media and will reach out to different agencies to attempt to get the vacancies filled.

6. Northeast Florida Regional Council Update

Ms. Jones gave an update for the Northeast Florida Regional Council.

- On Wednesday, November 13th, there is a CTD Business Meeting. Ms. Jones plans on attending the meeting virtually.
- On Thursday, January 9, 2025, the Northeast Florida Regional Council will be hosting the 21st Annual Elected Officials and Regional Awards Luncheon. This event celebrates the outstanding contributions of our region's elected officials and recognizes initiatives that have positively impacted Northeast Florida. Ms. Jones will be sending out information/invites when more information becomes available.

7. Grievance Procedure Review*

Grievance Procedures are established for grievances to be brought before the Grievance Subcommittee. The Grievance Procedures are used when a passenger, system user/advocate, sponsoring agency, and/or community service provider/subcontractor has a concern, complaint, or problem relative to transportation services.

Mr. Stephenson suggested there be an email where digital complaints could be sent. Mr. McCord stated his email would be best for those complaints. The LCB members unanimously approved the Grievance Procedure with the suggested changes with a motion from Mr. Stephenson and a second from Mr. Albert.

8. Community Transportation Coordinator

a. Annual Operation Report*:

Mr. McCord reviewed the Annual Operation Report. There was a total of 140,018 trips for 2024, down from 150,286 in 2023. There was \$3,952,804 in revenue 2024. In 2023, there was \$3,561,016 in revenue.

There was a motion to approve the Annual Operation Report from Mr. Albert and a second from Mr. McDermott. The Annual Operation Report passed unanimously.

b. CTC Quarterly Update:

From the period of July 1, 2024, to September 30, 2024, there was a total of 11,494 trips by mobility for paratransit. For this same period, there was a total of 23,741 riders for the Sunshine Bus. They also had no reportable accidents this quarter.

Mr. McCord gave updates on the Council on Aging:

- They attended the FPTA/CTD Conference in West Palm Beach the week of September 23rd.
- They provided hurricane evacuations for Hurricane Milton.
- They participated in multiple webinar workshops regarding Assault on Transit Workers.
- They continue to work with Rachel Garvey (SJC Transportation Development| Growth Management) for our Safety Risk Management (SRM) process. They have until 12/26/2024 to provide their assessment to FTA.
- They are planning to submit an order for 4 new Sunshine Bus replacement vehicles this month.
- They have received approval to purchase a stretcher van through the TRIPS contract. The floorplan layout that they have been working with FDOT on for approval has received the go-ahead. They will be submitting the request for purchase this week.
 - TRIPS is the Transit Research Inspection Procurement Services program, which has been in existence since 1995, providing agencies with the means of procuring quality vehicles at the lowest possible price.
- They attended the FDOT – Federal Grants Workshop on Thursday, October 24, 2024.
- Mobility Week was a success this year from October 25th – November 2, 2024. They participated in multiple community events across the county. The two biggest events were the Ancient City Kids Day at Francis Field and the Trunk or Treat/Movie Night at Al Wilke Park in Hastings. The giveaways included:
 - COA Paratransit No Co-Pay Days – Free Fare no co-payments for all paratransit trips during Mobility Week
 - Giveaway – 2 Portable Grocery Carts

- Sunshine Bus
 - 1 Adult Bicycle
 - 1 Children's Bicycle
 - 1 Annual Pass
 - 1 Monthly Pass

c. Grants Update:

There were no grants updates at this time.

9. HB1301 requirements (2024 Budget Certification)

There was a motion to defer this item to the February 11, 2025, LCB Meeting by Mr. Stephenson and a second by Mr. Albert.

10. Old Business

There is no old business at this time.

11. New Business

There is no new business at this time.

12. Member and Department Reports

Mr. McDermott (Veterans) stated they are extremely busy right now. There is a new Service Officer on board, but he must complete his training and be certified before he is able to take any clients.

Ms. Hagley (AHCA) shared a few links in the chat regarding the Agency for Healthcare Administration. One of the links is to sign-up for alerts, as this is how Medicaid recipients are informed about what is happening.

13. Adjournment

Chair Joseph adjourned the meeting at 2:00 p.m. The next LCB meeting will occur February 11, 2025, at 1:30 p.m. in the St. Johns Council on Aging Boardroom.

ATTENDANCE RECORD
ST. JOHNS COUNTY
LOCAL COORDINATING BOARD

Position	Name/Alt.	11/12/24	9/10/24	5/14/24	2/13/24
1. Chairperson	Krista Joseph	P	P	a	P
2. Dept. of Transportation	Janell Damato/ Angela Gregory / Lauren Adams / Chris Nalsen	P	P	P	P
3. Dept. Of Children and Families	Christina Gillis / Todd Banks	P	P	P	a
4. Public Education	Donna Fenech	a	a	P	P
5. Vocational Rehab. (Dept. Ed.)	Rochelle Price	a	a	P	P
6. Veteran Services	Joseph McDermott	P	P	P	P
7. Community Action	Vicki Elmore / Nellie Daniels	a	a	a	a
8. Elderly	Vacant	-	-	-	-
9. Disabled	Vacant	-	-	-	-
10. Citizen Advocate/User	Vacant	-	-	-	-
11. Citizen Advocate Non-User	Joe Stephenson	P	P	P	P
12. Children at Risk	Vacant	-	-	-	-
13. Dept. Of Elder Affairs	Janet Dickinson/ Neil Ambrus	a	P	P	P
14. Private for Profit Transportation	Vacant	-	-	-	-
15. Dept. of Health Care Adm.	Pamela Hagley / Reeda Harris	P	P	P	a
16. Agency for Persons w/Disabilities	Sheryl Stanford / Leslie Richards	a	P	a	a
17. Regional Workforce Dev. Bd.	Marc Albert	P	P	P	P
18. Local Medical Community	Vacant	-	-	-	-

VACANCIES

Elderly
Disabled
Citizen Advocate User
Children at Risk
Private for-Profit Transportation Industry
Medical Community

PLEASE SIGN IN!



COMMISSION FOR THE
TRANSPORTATION DISADVANTAGED

Date: November 12, 2024
Time: 1:30 p.m.

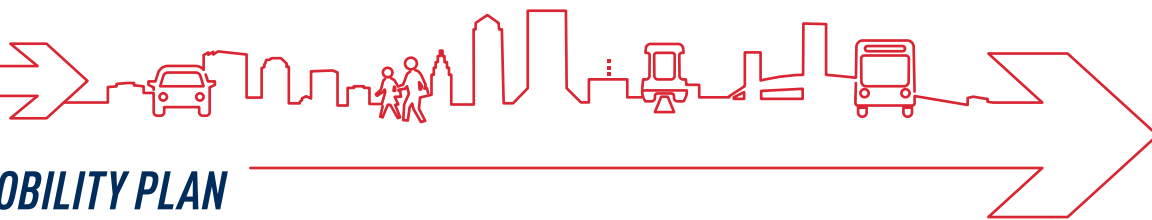
St. Johns County Council on Aging Senior Center, River House, 179 Marine Street, Saint Augustine, FL 32084

Name	Address	Phone	E-Mail
Summer Jones	NEFRC		
Andrew Prokopiak	NEFRC		
JOSEPH D. McDENMOTT	ST. JOHNS COUNTY VETERAN SERVICE OFFICE	OW FILE	OW FILE
Krista Joseph	SJC		
Matt McCord	COA	904.209.3718	mmccord@stjohnscoa.com
Beygan	COA	904.209.3700	pyanni@stjohnscoa.com
Joe Stephenson	3161 mac Rd. St. A. FL 32086	904-622-6099	JoeStephenson.VPS@gmail.com
Marc Albert	525 SR16 #109 St. Aug FL	904-392-8888	MALBERT@careerscorenet.com

2024

Northeast Florida

COORDINATED MOBILITY PLAN



EXECUTIVE SUMMARY

A Coordinated Mobility Plan, also known as a Coordinated Public Transit-Human Services Transportation Plan, is a locally developed plan to serve as a roadmap for transportation providers, human service agencies, and other organizations to use to improve mobility throughout the region. The coordinated mobility plan identifies the transportation needs of people with disabilities, older adults, and low-income people, and provides strategies to meet those needs.

The Federal Transit Administration (FTA) requires that all projects funded by their Section 5310, Enhanced Mobility for Seniors and Individuals with Disabilities program must be in the local coordinated mobility plan. The Federal Transit Administration (FTA) also requires that these plans “be developed and approved through a process that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public.”

In Northeast Florida, Coordinated Mobility Plans have been developed every five (5) years since 2007 by a coalition of transit agencies; city, county and regional planners; human service agencies; and the Florida Department of Transportation. During the development of this 2024 Coordinated Mobility Plan, the partners took a fresh look at the transportation needs of individuals across the region and how those needs have changed. During the past 10 years, Northeast Florida’s population has expanded further into the surrounding counties with large regional developments driving up population counts and traffic, especially in Nassau and St. Johns Counties. The partners also recognized the hardship all employers face today to hire and retain employees, including drivers and call center operators. They also recognized that sources of funds for pay raises, service expansion, new technology, other improvements, and day-to-day operations are becoming harder to obtain.

Regional transit and human service agency partners met monthly to review previous coordinated mobility plans and other relevant documents, analyze socio-economic and the other key data, explore new transportation services available across the region, and consider public feedback. Public input for this plan was collected through surveys, public meetings and events, and through participation in the Jacksonville Transportation Advisory Committee (JTAC) meetings and Local Coordinating Board (LCB) meetings throughout the region.

Based on this public input and analysis, the planning partners developed the 2024 Coordinated Mobility Plan goals, strategies, and implementation plan. It is anticipated that the agencies that contributed to the development of this plan will formally adopt it and begin immediately to implement the strategies. The resulting 2024 Coordinated Mobility Plan goals and strategies are summarized on the next page.

Table 1: 2024 Coordinated Mobility Plan Goals and Strategies

Goal		Initiatives
Goal 1: Improve the regional, customer-centric mobility management system.	1.1	Develop a regional customer-friendly trip reservation and payment system (features: trip-planning, website, mobile app).
	1.2	Facilitate transparent and complementary policies and practices across the region.
	1.3	Establish a regional mobility governance structure for transportation coordination.
Goal 2: Expand the availability and accessibility of transportation options.	2.1	Expand accessibility features for individuals with disabilities at buses, stops, and paths.
	2.2	Engage and educate officials to improve transportation infrastructure accessibility.
	2.3	Develop innovative methods to transport people quickly through congested areas and neighborhoods.
	2.4	Develop regional access to existing and emerging activity centers.
Goal 3: Market the regional mobility management system to amplify awareness.	3.1	Implement a regional brand and marketing plan for services including fare and trip-planning applications.
	3.2	Provide travel training programs, especially for people with disabilities, seniors, and low-income individuals.
Goal 4: Improve regional cooperation and coordination for service efficiency.	4.1	Sponsor a collaborative network for information exchange among transportation providers.
	4.2	Coordinate support services (e.g., driver training, grant applications, eligibility determinations).
	4.3	Promote business partnerships (e.g., advertising, sponsorship opportunities).
Goal 5: Enhance safety and support Vision Zero objectives.	5.1	Improve infrastructure for safety (install pedestrian/cyclist infrastructure, upgrade transit stops).
	5.2	Conduct safety audits and assessments (identify hazards, prioritize interventions).
	5.3	Foster community engagement in safety initiatives (establish safety committees, encourage community-led initiatives).
Goal 6: Drive innovation in regional mobility options.	6.1	Integrate advanced ADA and accessibility technologies (implement software for inclusive transit options).
	6.2	Foster research and development initiatives (pilot innovative solutions, create an innovation lab, deploy autonomous vehicles).
	6.3	Establish strategic partnerships (collaborate with transport hubs, develop integrated ticketing systems, create mobility hubs).
	6.4	Leverage VR and AI for workforce training (utilize technologies for employee training and service quality enhancement).

The 2024 Coordinated Mobility Plan for Northeast Florida is a robust, multi-county strategy designed to enhance regional mobility, especially for individuals with disabilities, older adults, and people with limited income. As the population of Northeast Florida continues to expand, particularly in counties such as Nassau and St. Johns, the plan's emphasis on improving regional cooperation, safety, and service accessibility is essential for sustaining long-term growth.

Regional Support

A critical component of ensuring the successful implementation of this Coordinated Mobility Plan is gaining approval and endorsement from various governing bodies and local stakeholders. The approval process for this plan is designed to be thorough, inclusive, and collaborative.

Each of the six counties—Baker, Clay, Duval, St. Johns, Nassau, and Putnam, especially their transit providers, along with major regional players the Florida Department of Transportation (FDOT), the North Florida Transportation Planning Organization (TPO), and the Northeast Florida Regional Council (NEFRC), play a vital role in approving and adopting the plan. Each county’s Local Coordinating Board (LCB) has and will continue to be involved in this process, ensuring that community-specific needs are taken into consideration. Human Services Agencies will also be asked to support the implementation of the plan.

Regional Implementation

Each of the goals and strategies have been developed with clear action steps including the development of a stakeholder map and the identification of a project champion. It is anticipated that many project champions will lead this regional effort.

The performance measures documented in the implementation plan will be examined during the monthly Regional Transit Working Group meetings to ensure regular progress toward achieving seamless, convenient, and cost-effective regional mobility while supporting economic development.

Summary Conclusion

In conclusion, the 2024 Coordinated Mobility Plan reflects a strong commitment to building a sustainable, safe, and innovative transportation system for Northeast Florida. By fostering collaboration, leveraging technology, and prioritizing safety, the plan lays a solid foundation for a future where transportation is more accessible, efficient, and responsive to the diverse needs of the region’s residents. Through a collaborative and inclusive process, the plan seeks to improve regional coordination, enhance safety, embrace innovative technologies, and ensure transportation is accessible to all.

By securing the necessary approvals from counties, transit agencies, and local coordinating boards, the plan is positioned to deliver on its promises, transforming the region’s transportation landscape over the next five (5) years. This forward-looking approach ensures that the transportation system will not only support current needs but will also be flexible and scalable to meet future demands, ensuring continued economic growth and improved mobility for all.



Photo 1: Transit vehicles lined up at UF Health

**A RESOLUTION OF ST. JOHNS COUNTY BOARD OF COUNTY COMMISSIONERS
ADOPTING THE 2024 NORTHEAST FLORIDA COORDINATED MOBILITY PLAN FOR
NORTHEAST FLORIDA, INCLUDING BAKER, CLAY, DUVAL, NASSAU, PUTNAM, AND ST.
JOHNS COUNTIES.**

WHEREAS, the St. Johns County Board of County Commissioners is committed to improving mobility for all residents within St. Johns County and the Northeast Florida region, especially individuals who are transportation disadvantaged due to age, disability, or income status; and

WHEREAS, the Federal Transit Administration (FTA) requires the development of a Coordinated Public Transit-Human Services Transportation Plan in accordance with federal regulations for programs funded under Sections 5310 of the FTA; and

WHEREAS, the **2024 Northeast Florida Coordinated Mobility Plan** (the “Plan”) has been developed through an inclusive planning process, which involved input from a wide range of stakeholders, including human service agencies, public transit providers, non-profit organizations, healthcare providers, local governments, and members of the public, including individuals with disabilities, seniors, and representatives of low-income communities, in accordance with FTA requirements; and

WHEREAS, the Plan identifies transportation gaps and promotes coordination among transportation providers to maximize the efficient use of resources; and

WHEREAS, the Plan outlines strategies to address unmet needs and improve access to transportation services for elderly individuals, persons with disabilities, low-income individuals, and other transportation-disadvantaged populations in Baker, Clay, Duval, Nassau, Putnam, and St. Johns Counties; and

WHEREAS, the Regional Transit Working Group (RTWG) has reviewed and supports the goals and strategies outlined in the Plan; and

WHEREAS, the adoption of the Plan supports regional efforts to improve mobility and enhances the capacity of transportation providers to secure federal and state funding for mobility programs;

NOW, THEREFORE BE IT RESOLVED, the 2024 Northeast Florida Coordinated Mobility Plan is hereby adopted by the St. Johns County Board of County Commissioners.

WE, the undersigned, do hereby certify that the foregoing is a true and correct copy of a resolution adopted at a legally convened meeting of the St. Johns County Board of County Commissioners held on _____, 2025.

Salutation	First Name	Last Name	Organization	Representing	Voting /Non-Voting	Grievance Committee	Evaluation Committee
ST. JOHNS COUNTY							
Hon.	Christian	Whitehurst	St. Johns County BOCC	Elected Official	Voting		
Ms.	Janell	Damato	FDOT, District 2	FDOT	Voting		
Ms.	Angela	Gregory	FDOT, District 2	FDOT	Alternate		
Ms.	Christina	Nalsen	FDOT, District 2	FDOT	Alternate		
Ms.	Lauren	Adams	FDOT, District 2	FDOT	Alternate		
Ms.	Christina	Gillis	Department of Children and Families	DCF	Voting		
Mr.	Todd	Banks	Department of Children and Families	DCF	Alternate		
Ms.	Donna	Fenech	St. Johns County Schools	Public Education	Voting		Feb-25
Ms.	Rochelle	Price	FL Dept. of Vocational Rehab/Dept of Ed.	Dept. of Education (Voc. Rehab.)	Voting		
Mr.	Joseph	McDermott	St. Johns County Veterans Services	Veterans	Voting	Feb-25	
Ms.	Lori	Chapman	St. Johns County Veterans Services	Veterans	Alternate		
Ms.	Vicky	Elmore	Northeast Florida Community Action Agency, Inc.	Community Action (Econ. Disadvantaged)	Voting		
Ms.	Nellie	Daniels	Northeast Florida Community Action Agency, Inc.	Community Action (Econ. Disadvantaged)	Alternate		
	VACANT			Elderly	VACANT		
	VACANT			Disabled	VACANT		
	VACANT			Citizen Advocate/User	VACANT		
Mr.	Joe	Stephenson	Citizen Non-user	Citizen Advocate Non-User	Voting	Feb-25	Feb-25
	VACANT			Children at Risk	VACANT		
Ms.	Janet	Dickinson	NE Florida Area Agency on Aging	Department of Elder Affairs	Voting		
Mr.	Neil	Ambrus	NE Florida Area Agency on Aging	Department of Elder Affairs	Alternate		
	VACANT			Private for Profit Transportation	VACANT		
Ms.	Pamela	Hagley	Agency for Health Care Administration	AHCA	Voting		
Ms.	Reeda	Harris	Agency for Health Care Administration	AHCA	Alternate		
Ms.	Sheryl	Stanford	Agency for Persons with Disabilities	Agency for Persons w/ Disabilities	Voting		
Ms.	Leslie	Richards	Agency for Persons with Disabilities	Agency for Persons w/ Disabilities	Alternate		
Mr.	Marc	Albert	CareerSource Northeast Florida	Workforce Development	Voting		
	VACANT		Flagler Hospital	Medical Community	VACANT		
Mr.	Matt	McCord	St. Johns County Council on Aging	CTC	Non-Voting		
Mr.	Nelson	Wiley	St. Johns County Council on Aging	CTC	Non-Voting		
Ms.	Patricia	Solano	St. Johns Council Council on Aging	CTC	Non-Voting		
Ms.	Becky	Yanni	St. Johns County Council on Aging	CTC	Non-Voting		
Mr.	Steve	Sarles	St. Johns County Council on Aging	CTC	Non-Voting		
Ms.	Renee	Knight	Elder Source		Interested Party		
Ms.	Rachel	Garvey	St. Johns County Transportation Development		Interested Party		
Ms.	Joanne	Spencer	St. Johns County BOCC		Interested Party		
Ms.	Shayna	Keller	St. Johns County BOCC		Assistant to Chair Whitehurst		
Ms.	April	Bacchus			Interested Party		
Ms.	Teresa	Harris	St. Johns Council on Aging		schedules room at COA		