



**NASSAU COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB) QUARTERLY MEETING
MEETING AGENDA**

Nassau County Board of County Commissioner's Conference Room
96135 Nassau Place, Yulee, FL 32097
Zoom Meeting ID: 879 4066 1161
Call in # +1 786-635-1003

Thursday, November 21, 2024, at 1:00 p.m.
*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review – Chair Gray
2. Additions, Deletions, and Changes to the Agenda – Chair Gray
3. Approval of September 19, 2024, Meeting Minutes – Chair Gray* (page 2-6)
4. LCB Membership (page 7)
5. Northeast Florida Regional Council Update – Ms. Jones
6. Nassau County TDSP Update
7. Community Transportation Coordinator (CTC) System Update – Mr. Hays/Ms. Johnson
 - a. Annual Operation Report* (page 8-16)
 - b. CTC Quarterly Update (page 17)
 - c. Grants Update* (Approval if required)
8. Old Business
9. New Business
10. Public Comment – LIMITED TO 3 MINUTES PER SPEAKER
11. Member and Department Reports
12. Adjournment – Chair Gray

Next LCB/Public Hearing Meeting: February 20, 2025, at 1:00 p.m.
Nassau County Commission Chambers, 96135 Nassau Place, Yulee FL 32097



**Nassau County Transportation Disadvantaged
Local Coordinating Board Quarterly Meeting**

Thursday, September 19, 2024

Northeast Florida Regional Council
Elizabeth Payne, AICP
Chief Executive Officer

Nassau County Commission
Hon. Jeff Gray, Chair

State of Florida Transportation
Disadvantaged Commission
Dr. Phillip Stevens, Chair

Meeting Minutes

*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review

A quarterly meeting of the Nassau County Transportation Disadvantaged (TD) Local Coordinating Board (LCB) was held in person and virtually via Zoom on Thursday, September 19, 2024. Chair Jeff Gray called the meeting to order at 1:03 p.m. with the following members present:

Representing:	Voting Member:
Elected Official/Chair	Jeff Gray (In-person)
FDOT	Janell Damato (In-person)
Department of Children and Families	Donna Johnson (Virtual)
Dept. of Education (Voc. Rehab.)	Rochelle Price (Virtual)
Dept. of Elder Affairs	Janet Dickinson (Virtual)
Dept. of Health Care Admin.	Reeda Harris (Virtual)
Agency for Persons with Disabilities	Sheryl Stanford (Virtual)
Medical Community	Barb Baptista (In-person)

Members Not Present

Representing:	Voting Member:
Public Education	Brad Underhill
Veterans Services	Bob Sullivan
Elderly	Van Dyke Walker
Children at Risk	Patricia Langford
Regional Workforce Dev. Board	Sean Rush

Community Transportation Coordinator Staff Present

Mike Hays (In-Person)

Planning Agency Staff Present

Eric Anderson, Andrew Prokopiak, Summer Jones (In-Person)

Guests

Taco Pope, Marshall Eyerman, Donovan Calicker, Mia Johnson (In-Person)

After a roll call took place, a quorum was confirmed.

2. Additions, Deletions, and Changes to the Agenda

There were no changes to the agenda.

3. Approval of May 16, 2024, Meeting and Minutes*

There was a motion to approve the May 16, 2024, Meeting minutes by Ms. Damato and seconded by Ms. Baptista. The May 16, 2024, Meeting minutes were approved unanimously.

4. LCB Membership

Ms. Jones went over the LCB Membership and the vacancies. Currently there are five (5) vacancies which include: Economically Disadvantaged, Disabled, Citizen Advocate/User, Citizen Advocate/Non-User, and Private For-Profit Transportation.

She is working on public outreach to fill the vacancies.

5. Northeast Florida Regional Council Update

Ms. Jones gave an update for the Northeast Florida Regional Council.

- On Wednesday, September 18th, the Florida Department of Transportation hosted a Regional Workshop for the 2055 Transportation Plan, which gave opportunities to collaborate with local agencies in the community, provide feedback on the Florida Transportation Plan vision and goals, and learn more about regional objectives.
- Ms. Jones is attending the FPTA/CTD Conference September 22nd – 24th in West Palm Beach.
- Mobility week is from October 25th until November 2nd.
- The Northeast Florida Regional Council has moved from the WJCT Building to the Jessie Ball DuPont Center in Downtown Jacksonville.

6. Nassau County MOA (Memorandum of Agreement) *

Donovan Calicker with JTA (Jacksonville Transportation Authority) gave a brief presentation on the MOA. He also introduced Mia Johnson, who will be the point of contact for Nassau County. Ms. Baptista raised the question of how JTA will be marketing the new transportation provider and service. Mr. Calicker stated they are working on marketing and advertising.

There was some discussion on transferring the vehicles from FDOT (Florida Department of Transportation) to JTA and needing to have the transfers completed by October 1, 2024.

Marshall Eyerman, the Assistant County Manager, briefly spoke on the transition of a new transportation provider. He stated the NassauTransit website will remain the same as well as the phone number. There will be no indicator that there is a new service provider. He stated there will be new frequently asked questions that will be published so they are able to inform the public. Mr. Eyerman also discussed the service levels, such as life-sustaining and medical.

There was a motion to approve the MOA by Ms. Damato. The motion was seconded by Ms. Baptista. The MOA was approved unanimously.

7. Community Transportation Coordinator (CTC) System Update

a) Annual Operation Report*

The Annual Operation Report is still under review. The report should be completed by the November LCB Meeting.

b) CTC Quarterly Update:

- Total paratransit trips for the 3 months ending June 30, 2024, was 9,370, which is a 34.2% decrease. This is due to Dayspring Village obtaining their own transportation. During the same period in 2023, the total number of paratransit trips was 14,235.
- The total number of paratransit trips per day (excl. Holidays, Sat & Sun) for the 3 months ending June 30, 2024, was 148.7, a 33.1% decrease. During the same period in 2023, the total number of paratransit trips per day was 222.4.
- During the 3 months ending June 30, 2024, the total public transit trips was 1,067, an 35.4% decrease. During the same period in 2023, the total number of public transit trips was 1652.

c) Grants Update* - There are currently no grant updates.

8. Old Business

There was no old business.

9. New Business

There was no new business.

10. Public Comment

Mr. Eyerman stated they are meeting weekly with JTA to have a seamless transition. They are also working to educate the public on the new transportation provider/transition.

11. Member and Department Report.

There were no member or department reports.

12. Adjournment

There being no further discussion, Chair Gray adjourned the meeting at 1:34 p.m. The next LCB meeting will occur on November 21, 2024, at 1:00 p.m. in the Nassau County Board of County Commissioners Meeting Room.

ATTENDANCE RECORD
 NASSAU COUNTY
 LOCAL COORDINATING BOARD

Position	Name/Alt.	11/16/23	3/28/24	5/16/24	9/19/24
1. Chairperson	Jeff Gray	P	P	P	P
2. Dept. of Transportation	Janell Damato / ALT	P	P	P	P
3. Dept. Of Children and Families	Donna Johnson/ ALT	P	P	P	P
4. Public Education	Brad Underhill	a	a	P	a
5. Vocational Rehab. (Dept. Ed.)	Rochelle Price	a	P	P	P
6. Veteran Services	Bob Sullivan	a	P	P	a
7. Econo. Disadvan (Comm. Action)	Celena Farmer /Vacant	a	-	-	-
8. Elderly	Van Dyke Walker	a	a	a	a
9. Disabled	Vacant	-	-	-	-
10. Citizen Advocate/User	Vacant	-	-	-	-
11. Citizen Advocate /Non User	Vacant	-	-	-	-
12. Children at Risk	Patricia Langford	a	P	a	a
13. Dept. Of Elder Affairs	Janet Dickinson/Neil Ambrus	P	P	P	P
14. Private For Profit Transportation	Vacant	-	-	-	-
15. Dept. of Health Care Adm.	Reeda Harris / ALT	P	P	a	P
16. Agency for Persons w/Disabilities	Sheryl Dick-Stanford / ALT	a	P	a	P
17. Regional Workforce Dev. Brd.	Sean Rush / ALT	P	a	P	a
18. Local Medical Community	Barb Baptista / ALT	P	P	P	P

VACANCIES

Economically Disadvantaged
 Disabled
 Citizen Advocate/User
 Citizen Advocate/Non User
 Private For Profit Transportation

PLEASE SIGN IN!



COMMISSION FOR THE
TRANSPORTATION DISADVANTAGED

Date: September 19, 2024
Time: 1:00 p.m.

Nassau County Commission Chambers, 96135 Nassau Place, Yulee FL 32097

Name	Address	Phone	E-Mail
Jeff Gray			
Barb Baptista			
Janell Damato			
Dwain Galicher			
Mig Johnson			
Andrew Prokopiak	40 E Adams	-	Aprokopiak@NEFRC.org
Eric Anderson	NEFRC		
Summer Jones	NEFRC		sjones@nefrc.org
Mike Hays	Nassau Coa		
TACO Pope	Nassau County		
Marshall Eyerman	Nassau County		

From: Zeruto, Dan
To: "(mhays@nassaucountycoa.org)"
Cc: Summer Jones
Subject: RE: Nassau FY23/24 - All Sections Submitted for Review and Approved
Date: Thursday, October 10, 2024 10:09:20 AM
Attachments: image001.png
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Mike,

I have reviewed the corrections and adjustments made to the FY 2023-2024 AOR for some of the most common procedural and utilization errors. Items previously noted have been addressed and it is approved for further review at the local level as appropriate. My review and opinion does not confirm the validity or accuracy of any financial or operational data elements that have been entered.

By copy of this email, I am advising your planning agency on our completion of this effort and the readiness to advance the AOR to the LCB for review.

Florida Department of Transportation
Florida Commission for the



Data Collection System

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CTC Data & Status

County:

Fiscal Year:

Section	CTC Status	CTC Status Date	CTD Status	CTD Status Date	Submit A
Organization	Approved	10/10/2024	Approved	10/10/2024	
Coordinated System	Approved	10/10/2024	Approved	10/10/2024	
Trips	Approved	10/10/2024	Approved	10/10/2024	
Vehicles & Drivers	Approved	10/10/2024	Approved	10/10/2024	
Revenue Sources	Approved	10/10/2024	Approved	10/10/2024	
Expense Sources	Approved	10/10/2024	Approved	10/10/2024	

Thank you –

-Dan-

Thank you,

Daniel Zeruto

Area 3 Project Manager
 Florida Commission for Transportation Disadvantaged
 605 Suwannee St., MS 49
 Tallahassee, FL 32399-0450
 Phone 850-410-5704
 Fax 850-410-5752
 Email: dan.zeruto@dot.state.fl.us



Daniel Zeruto
 Transportation Disadvantaged Specialist

Project Manager – Area 2
Tel: (850) 410-5704
Email: Dan.zeruto@dot.state.fl.us
Website: <https://ctd.fdot.gov/>

FLORIDA COMMISSION FOR THE TRANSPORTATION DISADVANTAGED
605 Suwannee Street, Mail Station 49
Tallahassee, Florida 32399
Tel: (850) 410-5700 Fax (850) 410-5752
TD Helpline: 1-800-983-2435

-----Original Message-----

From: DoNotReply-FDOTApp@dot.state.fl.us <DoNotReply-FDOTApp@dot.state.fl.us>
Sent: Sunday, September 15, 2024 11:13 AM
To: CTD AOR <CTD.AOR@dot.state.fl.us>
Subject: Nassau FY23/24 - All Sections Submitted for Review

All sections for Nassau for fiscal year FY23/24 have been submitted for review. This is an automated email. Do not reply.



CTC Organization

County: Nassau

Fiscal Year: 7/1/2023 - 6/30/2024

CTC Status: Complete

CTD Status: Complete

Date Initiated: 9/15/2024

CTC Organization Name: Nassau County Council on Aging, Inc.

Address: 1901 Island Walk Way

City: Fernandina Beach

State: FL

Zip Code: 32034

Organization Type: Private Non Profit

Network Type: Partial Brokerage

Operating Environment: Rural

Transportation Operators: Yes

Number of Transportation Operators: 1

Coordination Contractors: No

Number of Coordination Contractors: 0

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Jeff Gray

CTC Contact: Michael Hays

CTC Contact Title: Acting Transportation Director

CTC Contact Email: mhays@nassaucountycoa.org

Phone: (904) 261-0700

CTC Certification

I, Michael Hays, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Jeff Gray, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



**Transportation
Disadvantaged**

CTC Trips

County: Nassau

CTC Status: Complete

CTC Organization: Nassau County
Council on Aging,
Inc.

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	5,943	N/A	5,943	5,766	N/A	5,766
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	32,292	0	32,292	46,442	0	46,442
Non-Ambulatory	6,387	0	6,387	8,435	0	8,435
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	44,622	0	44,622	60,643	0	60,643
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	1,309	N/A	1,309	1,513	N/A	1,513
Total - Contracted Transportation Operator Trips	1,309	0	1,309	1,513	0	1,513
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	38,351	N/A	38,351	54,588	N/A	54,588
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	6,271	0	6,271	6,055	0	6,055
Local Government	0	0	0	0	0	0
Local Non-Government	0	0	0	0	0	0
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	44,622	0	44,622	60,643	0	60,643



**Transportation
Disadvantaged**

CTC Trips (cont'd)

County: Nassau

CTC Status: Complete

CTC Organization: Nassau County
Council on Aging,
Inc.

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	30,221	0	30,221	40,409	0	40,409
Children At Risk	44	0	44	62	0	62
Persons With Disabilities	7,707	0	7,707	8,435	0	8,435
Low Income	3,421	0	3,421	5,488	0	5,488
Other	3,229	0	3,229	6,249	0	6,249
Total - Passenger Type	44,622	0	44,622	60,643	0	60,643
Trip Purpose - One Way						
Medical	21,606	0	21,606	29,654	0	29,654
Employment	2,755	0	2,755	3,916	0	3,916
Education/Training/Daycare	4,940	0	4,940	6,526	0	6,526
Nutritional	8,080	0	8,080	11,130	0	11,130
Life-Sustaining/Other	7,241	0	7,241	9,417	0	9,417
Total - Trip Purpose	44,622	0	44,622	60,643	0	60,643
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	932	0	932	1,118	0	1,118
Total - UDPHC	932	0	932	1,118	0	1,118
Unmet & No Shows						
Unmet Trip Requests	258	N/A	258	277	N/A	277
No Shows	585	N/A	585	922	N/A	922
Customer Feedback						
Complaints	0	N/A	0	0	N/A	0
Commendations	0	N/A	0	0	N/A	0



**Transportation
Disadvantaged**

CTC Vehicles & Drivers

County: Nassau

CTC Status: Complete

CTC Organization: Nassau County
Council on Aging,
Inc.

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	18,620	N/A	18,620	35,150	N/A	35,150
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	366,200	0	366,200	414,098	0	414,098
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	384,820	0	384,820	449,248	0	449,248
Roadcalls & Accidents						
Roadcalls	12	0	12	17	0	17
Chargeable Accidents	0	0	0	0	0	0
Vehicle Inventory						
Total Number of Vehicles	23	0	23	23	0	23
Number of Wheelchair Accessible Vehicles	23	0	23	23	0	23
Drivers						
Number of Full Time & Part Time Drivers	20	0	20	20	0	20
Number of Volunteer Drivers	0	0	0	0	0	0



**Transportation
Disadvantaged**

CTC Revenue Sources

County: Nassau

CTC Status: Complete

CTC Organization: Nassau County
Council on Aging,
Inc.

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 524,090	N/A	\$ 524,090	\$ 455,965	N/A	\$ 455,965
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 110,196	\$ 0	\$ 110,196	\$ 145,909	\$ 0	\$ 145,909
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 150,000	\$ 0	\$ 150,000	\$ 0	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 12,118	\$ 0	\$ 12,118	\$ 13,982	\$ 0	\$ 13,982
Donations/Contributions	\$ 50,460	\$ 0	\$ 50,460	\$ 59,843	\$ 0	\$ 59,843
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Federal & State Programs						
Other Federal Programs	\$ 611,550	\$ 0	\$ 611,550	\$ 1,046,411	\$ 0	\$ 1,046,411
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 1,458,414	\$ 0	\$ 1,458,414	\$ 1,722,110	\$ 0	\$ 1,722,110



**Transportation
Disadvantaged**

CTC Expense Sources

County: Nassau

CTC Status: Complete

CTC Organization: Nassau County
Council on Aging,
Inc.

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Complete

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 916,315	\$ 0	\$ 916,315	\$ 765,088	\$ 0	\$ 765,088
Fringe Benefits	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Services	\$ 263,695	\$ 0	\$ 263,695	\$ 310,686	\$ 0	\$ 310,686
Materials & Supplies Consumed	\$ 199,186	\$ 0	\$ 199,186	\$ 194,116	\$ 0	\$ 194,116
Utilities	\$ 4,077	\$ 0	\$ 4,077	\$ 3,864	\$ 0	\$ 3,864
Casualty & Liability	\$ 216,971	\$ 0	\$ 216,971	\$ 120,174	\$ 0	\$ 120,174
Taxes	\$ 408	\$ 0	\$ 408	\$ 651	\$ 0	\$ 651
Miscellaneous	\$ 2,001	\$ 0	\$ 2,001	\$ 1,011	\$ 0	\$ 1,011
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 56,375	\$ 0	\$ 56,375	\$ 230,611	\$ 0	\$ 230,611
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 110,196	N/A	\$ 110,196	\$ 145,909	N/A	\$ 145,909
Total - Expense Sources	\$ 1,769,224	\$ 0	\$ 1,769,224	\$ 1,772,110	\$ 0	\$ 1,772,110

County: Nassau
 CTC: Nassau County Council on Aging, Inc.
 Contact: Michael Hays
 1901 Island Walk Way
 Fernandina Beach, FL 32034
 904-261-0700
 Email: mhays@nassaucountycoa.org

Demographics	Number
Total County Population	0
Unduplicated Head Count	932



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	4,392	5,766	5,943
Complementary ADA	0	0	0
Paratransit	37,407	54,877	38,679
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	41,799	60,643	44,622

Vehicle Data	2022	2023	2024
Vehicle Miles	361,848	449,248	384,820
Roadcalls	6	17	12
Accidents	0	0	0
Vehicles	23	23	23
Drivers	16	20	20

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	20,040	29,654	21,606
Employment	4,576	3,916	2,755
Ed/Train/DayCare	3,199	6,526	4,940
Nutritional	6,266	11,130	8,080
Life-Sustaining/Other	7,718	9,417	7,241
TOTAL TRIPS	41,799	60,643	44,622

Financial and General Data	2022	2023	2024
Expenses	\$1,318,357	\$1,772,110	\$1,769,224
Revenues	\$1,318,357	\$1,722,110	\$1,458,414
Commendations	0	0	0
Complaints	0	0	0
Passenger No-Shows	655	922	585
Unmet Trip Requests	344	277	258

Passenger Trips By Revenue Source	2022	2023	2024
CTD	37,407	54,588	38,351
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	4,392	6,055	6,271
TOTAL TRIPS	41,799	60,643	44,622

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	60,308	26,426	32,068
Avg. Trips per Passenger	50.30	54.24	47.88
Cost per Trip	\$31.54	\$29.22	\$39.65
Cost per Paratransit Trip	\$31.54	\$29.22	\$39.65
Cost per Total Mile	\$3.64	\$3.94	\$4.60
Cost per Paratransit Mile	\$3.64	\$3.94	\$4.60

Trips by Provider Type	2022	2023	2024
CTC	40,672	59,130	43,313
Transportation Operator	1,127	1,513	1,309
Coordination Contractor	0	0	0
TOTAL TRIPS	41,799	60,643	44,622

**NASSAU COUNTY COUNCIL ON AGING, INC. / NassauTRANSIT
OPERATING REPORT as of SEPTEMBER 30, 2024**

3 MONTHS ENDING SEPTEMBER 30					12 MONTHS ENDING SEPTEMBER 30					
	2024	2023	CHG AMT	CHG PCT		2024	2023	CHG AMT	CHG PCT	
1	5,499	6,749	(1,250)	(18.5)%	TRANSPORTATION DISADVANTAGED	21,789	38,376	(16,587)	(43.2)%	1
3	3,719	3,510	209	6.0%	SENIORS PROGRAMS AND SERVICES	15,528	13,713	1,815	13.2%	3
6	9,218	10,259	(1,041)	(10.1)%	TOTAL PARATRANSIT TRIPS	37,317	52,089	(14,772)	(28.4)%	6
7	64	63	1	1.6%	OPERATING DAYS (excl. holidays, Sat & Sun)	249	248	1	0.4%	7
8	144.0	162.8	(18.8)	(11.6)%	TOTAL PARATRANSIT TRIPS PER DAY	149.9	210.0	(60.17)	(28.6)%	8
9	6,195	7,709	(1,514)	(19.6)%	BUS OPERATOR HOURS WORKED	28,859	32,593	(3,734)	(11.5)%	9
10	1.49	1.33	0.16	11.8%	TOTAL PARATRANSIT TRIPS PER HOUR WORKED	1.29	1.60	(0.31)	(19.1)%	10
11	N/A	N/A	N/A	N/A	EMPLOYMENT / COMMUTER TRANSIT	N/A	N/A	N/A	N/A	11
12	N/A	N/A	N/A	N/A	ISLAND HOPPER	N/A	N/A	N/A	N/A	12
13	N/A	N/A	N/A	N/A	YMCA	N/A	N/A	N/A	N/A	13
14	N/A	N/A	N/A	N/A	NASSAU EXPRESS SELECT	N/A	N/A	N/A	N/A	14
15	N/A	N/A	N/A	N/A	TOTAL PUBLIC TRANSIT TRIPS	N/A	N/A	N/A	N/A	15
16	N/A	N/A	N/A	N/A	TOTAL PUBLIC TRANSIT TRIPS PER DAY	N/A	N/A	N/A	N/A	16
17	N/A	N/A	N/A	N/A	TOTAL TRIPS	N/A	N/A	N/A	N/A	17
18	6,195	7,709	(1,514.2)	(19.6)%	BUS OPERATOR HOURS WORKED	28,859	32,593	(3,734)	(11.5)%	18
19	N/A	N/A	N/A	N/A	TOTAL TRIPS PER HOUR WORKED	N/A	N/A	N/A	N/A	19
20	63	64	(1)	(1.6)%	OPERATING DAYS (excl. holidays, Sat & Sun)	249	248	(1)	(0.4)%	20
21	N/A	N/A	N/A	N/A	TOTAL TRIPS PER OPERATING DAY	N/A	N/A	N/A	N/A	21
22	98	120	(22)	(18.4)%	HOURS WORKED PER OPERATING DAY	116	131	16	11.8%	22
23	N/A	N/A	N/A	N/A	TOTAL TRIPS PER HOUR WORKED	N/A	N/A	N/A	N/A	23
24	99,662	117,783	(18,121)	(15.4)%	TOTAL VEHICLE MILES	457,547	443,160	14,387	3.2%	24
25	10.8	11.5	(0.7)	(5.8)%	TOTAL MILES / PARATRANSIT TRIP	12.3	8.5	3.8	44.1%	25
26	1,581.9	1,840.4	(258.4)	(14.0)%	TOTAL MILES / OPERATING DAY	1,837.5	1,786.9	50.6	2.8%	26
27	16.1	15.3	0.8	5.3%	AVERAGE TOTAL MILES / HOUR WORKED	15.9	13.6	2.3	16.6%	27
28	13,424	15,636	(2,212)	(14.1)%	TOTAL FUEL GALLONS	52,726	56,276	(3,550)	(6.3)%	28
28	7.4	7.5	(0.1)	(1.4)%	AVERAGE MILES / GALLON	8.7	7.9	0.80	10.2%	28
29	213.1	244.3	(31.2)	(12.8)%	AVERAGE GALLONS / OPERATING DAY	211.7	226.9	(15.17)	(6.7)%	29
30	2.2	2.0	0.1	6.8%	AVERAGE GALLONS / HOUR WORKED	1.8	1.7	0.1	5.8%	30
31	\$ 3.58	\$ 4.44	(\$0.86)	(19.4)%	AVG FUEL COST / GALLON	\$ 3.47	\$ 3.72	(\$0.25)	(6.6)%	31
32	\$ 0.48	\$ 0.59	(\$0.11)	(18.3)%	AVG FUEL COST / MILE	\$ 0.40	\$ 0.47	(\$0.07)	(15.3)%	32