



**DUVAL COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB) QUARTERLY MEETING**

MEETING AGENDA

Jessie Ball DuPont Center
Room 201,40 E Adams Street, Jacksonville, FL
Zoom Conference Call
Meeting ID: 857 1559 2404
Call in # +1 786-635-1003

Thursday, September 5, 2024, at 2:00 p.m.

*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review – Vice Chair Dickinson
2. Additions, Deletions, Changes to the Agenda – Vice Chair Dickinson
3. Approval of June 13, 2024, Meeting Minutes* – Vice Chair Dickinson
4. Regional Mobility Group Update
 - a. Northeast Florida Coordinated Mobility Plan (Near final goals, objectives, and implementation plan) - Eric Houston and Liz Peak
 - b. Creating Safe Spaces Action Plan (County specific locations of pedestrian and bicycle fatalities) - Jeremy Norsworthy and Fred Jones
5. LCB Membership
 - a. Vacancies
6. Northeast Florida Regional Council Update – Ms. Jones
7. Community Transportation Coordinator (CTC) System Update – Mr. Landrum
 - a. Annual Operation Report*
 - b. CTC Quarterly Update
 - c. Grants Update* (Approval if required)
8. Old Business
9. New Business
10. Public Comment – LIMITED TO 3 MINUTES PERSPEAKER
11. Member and Department Report
12. Adjournment – Vice Chair Dickinson

Next LCB Meeting: November 7, 2024, at 2:00p.m.
Jessie Ball DuPont Center, 40 East Adams Street, Jacksonville, FL



**Duval County Transportation Disadvantaged
Local Coordinating Board Meeting**

Thursday, June 13, 2024

Northeast Florida Regional Council
Elizabeth Payne, AICP
Chief Executive Officer

City of Jacksonville
Hon. Ken Amaro, Chair

Florida Transportation
Disadvantaged Commission
Dr. Phillip Stevens, Chair

Meeting Minutes

*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review

A quarterly meeting of the Duval County Transportation Disadvantaged (TD) Local Coordinating Board (LCB) was held in person and virtually via Zoom on Thursday, June 13, 2024. Chair Amaro called the meeting to order at 2:00 p.m. with the following members present:

Representing:	Voting Member:
Elected Official/Chairperson	Ken Amaro (In-person)
FDOT	Geanelly Reveron (Virtual)
Public Education	Daniel O'Connor (Virtual)
Dept. of Children and Families	Donna Johnson (Virtual)
Department of Education (Voc. Rehab)	Rochelle Price (Virtual)
Person w/Disabilities	Russ Davis (In-Person)
Citizen Advocate/User	Sharon Hoffmeyer Dykes (In-person)
Citizen Advocate/Non-user	Carla Jenkins (In-person)
Dept. of Elder Affairs	Janet Dickinson (Virtual)
Dept. of Health Care Admin.	Pamela Hagley (Virtual)
Agency for Persons w/ Disabilities	Kara Tucker (In-person)

Members Not Present

Representing:	Voting Member:
Community Action (Econ. Disadvantaged)	Christine Raysor
Regional Workforce Dev. Board	Lou Anne Hasty

Community Transportation Coordinator Staff Present

Mark Poirer (Virtual)

Planning Agency Staff Present

Summer Jones, Tyler Nolen, and Eric Anderson (In-Person)

Guests

Jeremy Norsworthy, Van Christiansen, Mariana Schwabacher (Virtual), Eric Houston (In-person)

After a roll call took place, a quorum was confirmed.

2. Additions, Deletions, and Changes to the Agenda

There were no additions, deletions, or changes to the agenda.

3. Approval of February 22, 2024, Meeting and Public Hearing Minutes*

Kara Tucker motioned for the approval of the meeting minutes. Carla Jenkins seconded the motion. The February 22, 2024, Meeting and Public Hearing minutes were approved unanimously.

4. Regional Mobility Group

Eric Houston with the Regional Mobility Group and Jacksonville Transportation Authority (JTA) gave a presentation on the Northeast Florida Coordinated Mobility Plan.

The Northeast Florida Coordinated Mobility Plan is a regional effort. The purpose of the plan is to identify transportation needs of individuals with disabilities, older adults, and people with low incomes. It also provides strategies for meeting these needs and prioritizes transportation services for funding and implementation. The schedule to implement the plan is approximately September during the regional meeting with LCB members. There was also a survey shared at the end of the presentation.

Van Christiansen from The Haskell Company gave a presentation on Creating Safe Spaces Action Plan. Van Christiansen updated us on the Action Plan progress. Over the past couple of months, the Haskell Company has been diligently conducting research and analysis to better understand last mile safety needs in the region. There was a survey shared at the end of the presentation.

5. LCB Membership

Ms. Jones went over the LCB Membership and the vacancies. Currently there are five (5) vacancies which include: Veterans Services, Elderly, Children at Risk, Private-for-Profit Transportation, and Local Medical Community.

Ms. Jones introduced the new member Russ Davis, who is representing Persons with Disabilities. Mr. Davis gave a brief introduction of himself.

6. Annual Review of Bylaws*

There were no additions, deletions, or changes to the Annual Review of Bylaws. Kara Tucker motioned for the approval of the Annual Review of Bylaws. Carla Jenkins seconded the motion. The Annual Review of the Bylaws was approved unanimously.

7. Northeast Florida Regional Council Update*

Ms. Jones gave an update for the Northeast Florida Regional Council.

She attended the FPTA/FDOT/CUTR Workshop June 3, 2024, in Tampa, FL. She stated it went well. There was also a CTD Meeting held in Tampa, FL. At that meeting, the CTD approved JTA to be the CTC for Nassau County.

The Northeast Florida Regional Council will be relocating to the Jessie Ball DuPont Center at 40 E Adams Street. The anticipated relocation is expected to be at the end of July/beginning of August. More information will be sent out as the date gets closer.

- a) TDSP Annual Review (Roll Call Vote)*
Complete verbiage in the Liaison Activities – page 140 – There was verbiage of the liaison activities description that was previously included. After further review, it was observed that verbiage was missing. Ms. Tucker motioned to approve the TDSP with the proposed amendment. Ms. Jenkins seconded the motion. After the roll-call vote, the TDSP passed unanimously.
- b) Proposed LCB Meeting Schedule - 2:00 pm on the 1st Thursday Quarterly, 4th Thursday in February: 9/5/24, 11/7/24, 2/27/25, 5/1/25, 9/4/25*
Ms. Tucker motioned to approve the schedule. Mr. O’Connor seconded the motion. The meeting schedule passed unanimously.
- c) Proposed LCB Annual Hearing - 4th Thursday in February: 2/27/25*
Ms. Tucker motioned to approve the schedule. Mr. O’Connor seconded the motion. The meeting schedule passed unanimously.
- d) CTC Evaluation*
Ms. Jones reviewed the results of this year’s CTC evaluation. There were no reported findings. Ms. Tucker motioned to approve the annual evaluation. Mr. O’Connor seconded the motion. The annual evaluation passed unanimously.

8. Community Transportation Coordinator (CTC) System Update

- a. CTC Quarterly Update
 - Ridership Numbers – January = 22,757 riders, February = 23,165 riders, March = 23,396 riders.
 - Completed trips –January = 20,840 completed trips, February = 21,231 completed trips, March = 21,396 completed trips.
 - On-time performance has increased. The average on-time performance for January to March is 90.83%.
- b. 2024-2025 Rate Model*
 - Mr. Poirer reviewed the 2024-2025 Rate Model. Mr. Poirier presented the new rate model, which represents slight increases from the previous year due to higher operating costs. The new rates are:
 - Ambulatory - \$35.85/trip
 - Wheelchair - \$61.46/trip

Mr. O’Connor made a motion to approve the 2024-2025 Rate Model. Ms. Jenkins seconded the motion. The 2024-2025 Rate Model passed unanimously.

c. Grants Update*

- There are currently no grants updates.

9. Old Business

There was no old business.

10. New Business

There was no new business.

11. Public Comment

There was no public comment.

12. Member and Department Reports

Kara Tucker stated there is a Disability and Adaptive Recreation Expo 2024 on July 25, 2024, from 9:00am to 4:00pm at the Prime F. Osborn Convention Center -100 Water Street, Jacksonville, FL 32204. She also stated this would be a good opportunity to have the Northeast Florida Coordinated Mobility Plan and Creating Safe Spaces Action Plan surveys completed.

13. Adjournment

There being no further discussion, Chairperson Amaro adjourned the meeting at 3:09 p.m. The next LCB meeting will occur on September 5, 2024, at 2 p.m. at the Jessie Ball DuPont Center, 40 E Adams Street, Jacksonville, FL.

ATTENDANCE RECORD
DUVAL COUNTY
LOCAL COORDINATING BOARD

Position	Name/Alt.	9/7/23	11/2/23	2/22/24	6/13/24
1. Chairperson	Ken Amaro as of 9-7-23 / Joe Carlucci	P	P	P	P
2. Dept. of Transportation	Geanelly Reveron / Janell Damato / Doreen Joyner-Howard / Chris Nalsen / Angela Gregory	P	P	P	P
3. Dept. Of Children and Families	Donna Johnson/Christina Gillis	a	a	a	P
4. Public Education	Daniel O'Connor / Alexis Read	P	P	a	P
5. Vocational Rehab. (Dept. Ed.)	Jeff Aboumrad / Rochelle Price	P	a	a	P
6. Veteran Services	Vacant	-	-	-	-
7. Community Action (Econ. Disadv)	Ronald Howell / Christine Raysor	a	a	a	a
8. Elderly	Vacant	-	-	-	-
9. Disabled	Russ Davis	-	-	-	P
10. Citizen Advocate/User	Sharon Dykes (Hoffmeyer)	P	a	a	P
11. Citizen Advocate/Non-User	Vacant/Carla Jenkins	P	P	P	P
12. Children at Risk	Vacant	-	-	-	-
13. Dept. Of Elder Affairs	Janet Dickinson	P	P	P	P
14. Private For Profit Transportation	Vacant	-	-	-	-
15. Agency for Health Care Adm.	Pamela Hagley / Reeda Harris	P	P	P	P
16. Agency for Persons w/Disabilities	Kara Tucker / Lois Smokes	P	P	P	P
17. Regional Workforce Dev. Brd	Lou Anne Hasty	a	a	P	a
18. Local Medical Community	Vacant	-	-	-	-

VACANCIES

Veteran Services

Elderly

Children at Risk

Private for Profit Transportation

Local Medical Community

PLEASE SIGN IN!



COMMISSION FOR THE
TRANSPORTATION DISADVANTAGED

Date: June 13, 2024
Time: 2:00 p.m.

WJCT, 100 Festival Park Avenue, Board Room, Jacksonville, FL

Name	Address	Phone	E-Mail
Summer Jones	100 Festival Park Ave	904 884 6326	sjones@nefrc.org
Ken Amaro	117 W. Duval St. ^{Ste 205}		kamaro@coj.net
Russ Davis		904 993 8433	russell@radio.rusty.com
Tyler Nolen	100 Festival Park Ave		tnolen@nefrc.org
Carla Jenkins			enitrag@gmail.com
Kara W. Tucker	117 W Duval street		karat@coj.net
Dan O'Connor			daniel.o'connor@dbs.fl.doe.org
Eric Houston			
Eric Anderson	100 Festival Park Ave		eanderson@nefrc.org
Sharon Hoffmayer Dykes		904-613-5784	shoffmayer@gmail.com

Salutation	First Name	Last Name	Organization	Representing	Voting / Non-Voting	Grievance Committee	Evaluation Committee	Comments	VC Expire
DUVAL COUNTY									
Hon.	Ken	Amaro	COJ - City Council	City of Jacksonville	Voting			Chair	
Ms.	Geanelly	Reveron	FDOT, District 2	Department of Transportation	Voting				
Ms.	Janell	Damato	FDOT, District 2	Department of Transportation	Alternate				
Ms.	Doreen	Joyner-Howard	FDOT, District 2	Department of Transportation	Alternate				
Ms.	Angela	Gregory	FDOT, District 2	FDOT	Alternate				
Ms.	Chris	Nalsen	FDOT, District 2	Department of Transportation	Alternate				
Ms.	Donna	Johnson	FL Dept. of Children & Families	Department of Children and Families	Voting				
Ms.	Christina	Gillis	FL Dept. of Children & Families	Department of Children and Families	Alternate				
Ms.	Jaelyn	Brown	FL Dept. of Children & Families	Department of Children and Families	Alternate				
Mr.	Daniel	O'Connor	FL Dept. of Education	Public Education	Voting				
Ms.	Alexis	Read	FL Dept. of Education	Public Education	Alternate				
Ms.	Rochelle	Price	FL Dept. of Vocational Rehab/Dept of Ed.	Dept. of Education (Voc. Rehab.)	Voting				
VACANT				Veterans Services	VACANT				
Ms.	Christine	Raysor	NE FL Community Action Agency	Community Action (Econ. Disadv.)	Voting				
VACANT				Elderly	VACANT				
Mr.	Russ	Davis		Disabled	Voting				
Ms.	Sharon	Hoffmeyer Dykes		Citizen Advocate/User	Voting	Feb-25			
Ms.	Carla	Jenkins		Citizen Advocate/Non-User	Voting		Feb-25		
VACANT				Children at Risk	VACANT				
Ms.	Janet	Dickinson	NE Florida Area Agency on Aging	Dept. of Elder Affairs	Voting			Vice Chair	Feb-25
Mr.	Neil	Ambrus	NE Florida Area Agency on Aging / Elder Source	Elder Affairs	Alternate				
VACANT				Private for Profit Transportation	VACANT				
Ms.	Pamela	Hagley	Florida Agency for Health Care Administration - AHCA	Dept. of Health Care Admin.	Voting				
Ms.	Reeda	Harris	Florida Agency for Health Care Administration - AHCA	Dept. of Health Care Admin.	Alternate				
Ms.	Kara	Tucker	City of Jacksonville - Disabled Services	Agency for Persons w/Disabilities	Voting	Feb-25	Feb-25		
Ms.	Lois	Smokes	City of Jacksonville - Disabled Services	Agency for Persons w/Disabilities	Alternate				
Ms.	Lou Anne	Hasty	CareerSource NE FL	Regional Workforce Dev. Board	Voting				
VACANT				Local Medical Community	VACANT				
Mr.	Mike	Landrum	Jacksonville Transportation Authority	CTC / JTA	Non-Voting			Eligibility Supervisor	
Mr.	Mark	Poirier	Jacksonville Transportation Authority	CTC / JTA	Non-Voting			CTC Manager	
Mr.	Peter	McArdle	Jacksonville Transportation Authority	CTC / JTA	Non-Voting			Accounting Manager	
Ms.	Eron	Thompson	Jacksonville Transportation Authority	CTC / JTA	Non-Voting			Grant Manger	
Mr.	Theodis	Perry	Jacksonville Transportation Authority	CTC / JTA	Non-Voting			Senior Grants Analyst	
Ms.	Farisha	Hamid	Office of Senator Audrey Gibson		Interested Party				
Mr.	Matt	Fall			Interested Party				
Ms.	Laurie	Santana	City of Jacksonville - Transportation Planning Division		Interested Party				
Ms.	Tanya	Damanti			Interested Party				
Mr.	Joe	Johnson	COJ - City Council	assistant to Ken Amaro					



CTC Organization

County: Duval

Fiscal Year: 7/1/2023 - 6/30/2024

CTC Status: In Progress

CTD Status: Pending
Submission

Date Initiated: 7/29/2024

CTC Organization Name: Jacksonville Transportation Authority

Address: 100 LaVilla Center Dr

City: Jacksonville

State: FL

Zip Code: 322041111

Organization Type: Public Transit Authority

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 2

Coordination Contractors: No

Number of Coordination Contractors: 0

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Ken Amaro County Commissioner

CTC Contact: Mark Poirier

CTC Contact Title: Manager, Service Delivery Connexion

CTC Contact Email: mpoirier@jtafla.com

Phone: (904) 265-8939

CTC Certification

I, Mark Poirier, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Ken Amaro County Commissioner, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Trips

County: Duval

CTC Status: In Progress

CTC Organization: Jacksonville Transportation Authority

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Pending Submission

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	222,349	N/A	222,349	203,325	N/A	203,325
Paratransit						
Ambulatory	21,969	0	21,969	15,209	0	15,209
Non-Ambulatory	7,340	0	7,340	4,360	0	4,360
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	251,658	0	251,658	222,894	0	222,894
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	251,658	N/A	251,658	222,894	N/A	222,894
Total - Contracted Transportation Operator Trips	251,658	0	251,658	222,894	0	222,894
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	29,309	N/A	29,309	19,569	N/A	19,569
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	0	0	0	0	0	0
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	0	0	0	0	0
Local Government	222,349	0	222,349	203,325	0	203,325
Local Non-Government	0	0	0	0	0	0
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	251,658	0	251,658	222,894	0	222,894



CTC Trips (cont'd)

County: Duval

CTC Status: In Progress

CTC Organization: Jacksonville Transportation Authority

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Pending Submission

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	0	0	0	0	0	0
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	251,658	0	251,658	222,894	0	222,894
Low Income	0	0	0	0	0	0
Other	0	0	0	0	0	0
Total - Passenger Type	251,658	0	251,658	222,894	0	222,894
Trip Purpose - One Way						
Medical	53,111	0	53,111	49,747	0	49,747
Employment	62,835	0	62,835	57,990	0	57,990
Education/Training/Daycare	21,559	0	21,559	20,151	0	20,151
Nutritional	10,924	0	10,924	4,101	0	4,101
Life-Sustaining/Other	103,229	0	103,229	90,905	0	90,905
Total - Trip Purpose	251,658	0	251,658	222,894	0	222,894
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	3,268	0	3,268	3,063	0	3,063
Total - UDPHC	3,268	0	3,268	3,063	0	3,063
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	11,116	N/A	11,116	8,211	N/A	8,211
Customer Feedback						
Complaints	217	N/A	217	328	N/A	328
Commendations	47	N/A	47	278	N/A	278



CTC Vehicles & Drivers

County: Duval

CTC Status: In Progress

CTC Organization: Jacksonville
Transportation
Authority

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Pending Submission

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	2,156,942	N/A	2,156,942	1,999,495	N/A	1,999,495
Paratransit Miles	321,878	0	321,878	262,364	0	262,364
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	2,478,820	0	2,478,820	2,261,859	0	2,261,859
Roadcalls & Accidents						
Roadcalls	0	0	0	74	0	74
Chargeable Accidents	0	0	0	0	0	0
Vehicle Inventory						
Total Number of Vehicles	100	0	100	100	0	100
Number of Wheelchair Accessible Vehicles	0	0	0	0	0	0
Drivers						
Number of Full Time & Part Time Drivers	110	0	110	111	0	111
Number of Volunteer Drivers	0	0	0	0	0	0



CTC Revenue Sources

County: Duval

CTC Status: In Progress

CTC Organization: Jacksonville Transportation Authority

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Pending Submission

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 1,213,507	N/A	\$ 1,213,507	\$ 721,132	N/A	\$ 721,132
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 47,887	\$ 0	\$ 47,887	\$ 18,760	\$ 0	\$ 18,760
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 1,783,324	\$ 0	\$ 1,783,324	\$ 1,680,535	\$ 0	\$ 1,680,535
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 21,354,204	\$ 0	\$ 21,354,204	\$ 17,365,827	\$ 0	\$ 17,365,827
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 612,761	\$ 0	\$ 612,761	\$ 617,385	\$ 0	\$ 617,385
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 25,011,683	\$ 0	\$ 25,011,683	\$ 20,403,639	\$ 0	\$ 20,403,639



CTC Expense Sources

County: Duval

CTC Status: In Progress

CTC Organization: Jacksonville
Transportation
Authority

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Pending Submission

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 1,064,490	\$ 0	\$ 1,064,490	\$ 1,426,142	\$ 0	\$ 1,426,142
Fringe Benefits	\$ 636,294	\$ 0	\$ 636,294	\$ 716,590	\$ 0	\$ 716,590
Services	\$ 330,243	\$ 0	\$ 330,243	\$ 459,391	\$ 0	\$ 459,391
Materials & Supplies Consumed	\$ 1,899,976	\$ 0	\$ 1,899,976	\$ 1,668,776	\$ 0	\$ 1,668,776
Utilities	\$ 17,750	\$ 0	\$ 17,750	\$ 16,323	\$ 0	\$ 16,323
Casualty & Liability	\$ 18,161	\$ 0	\$ 18,161	\$ 2,687	\$ 0	\$ 2,687
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 21,861	\$ 0	\$ 21,861	\$ 21,010	\$ 0	\$ 21,010
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 6,521,771	\$ 0	\$ 6,521,771	\$ 7,202,022	\$ 0	\$ 7,202,022
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 14,501,137	N/A	\$ 14,501,137	\$ 8,890,698	N/A	\$ 8,890,698
Total - Expense Sources	\$ 25,011,683	\$ 0	\$ 25,011,683	\$ 20,403,639	\$ 0	\$ 20,403,639

County: Duval
 CTC: Jacksonville Transportation Authority
 Contact: Mark Poirier
 100 LaVilla Center Dr
 Jacksonville, FL 322041111
 904-265-8939
 Email: mpoirier@jtafla.com

Demographics	Number
Total County Population	0
Unduplicated Head Count	3,268



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	181,664	203,325	222,349
Paratransit	16,862	19,569	29,309
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	198,526	222,894	251,658

Vehicle Data	2022	2023	2024
Vehicle Miles	2,355,157	2,261,859	2,478,820
Roadcalls	83	74	0
Accidents	0	0	0
Vehicles	93	100	100
Drivers	100	111	110

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	42,974	49,747	53,111
Employment	48,052	57,990	62,835
Ed/Train/DayCare	11,748	20,151	21,559
Nutritional	8,634	4,101	10,924
Life-Sustaining/Other	87,118	90,905	103,229
TOTAL TRIPS	198,526	222,894	251,658

Financial and General Data	2022	2023	2024
Expenses	\$17,245,788	\$20,403,639	\$25,011,683
Revenues	\$17,245,788	\$20,403,639	\$25,011,683
Commendations	329	278	47
Complaints	495	328	217
Passenger No-Shows	11,598	8,211	11,116
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2022	2023	2024
CTD	16,862	19,569	29,309
AHCA	0	0	0
APD	0	0	0
DOEA	0	0	0
DOE	0	0	0
Other	181,664	203,325	222,349
TOTAL TRIPS	198,526	222,894	251,658

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	28,375	30,566	0
Avg. Trips per Passenger	61.12	72.77	77.01
Cost per Trip	\$86.87	\$91.54	\$99.39
Cost per Paratransit Trip	\$86.87	\$91.54	\$99.39
Cost per Total Mile	\$7.32	\$9.02	\$10.09
Cost per Paratransit Mile	\$7.32	\$9.02	\$10.09

Trips by Provider Type	2022	2023	2024
CTC	0	0	0
Transportation Operator	198,526	222,894	251,658
Coordination Contractor	0	0	0
TOTAL TRIPS	198,526	222,894	251,658