



**CLAY COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD PUBLIC HEARING**

AGENDA

BCC Meeting Room, 4th Floor, Clay County Administration Building,
477 Houston Street, Green Cove Springs, Florida, 32043
Zoom Meeting ID: 890 6666 5315
Call in # +1 786-635-1003 or +1 470-250-9358
Monday, February 12, 2024, at 2:00 p.m.

1. Welcome, Call to Order – Chair Condon
2. Presentation – NEFRC
3. Service Overview - JTA
4. Public Comment
5. Discussion
6. Adjournment – Chair Condon

BCC Meeting Room, 4th Floor, Clay County Administration Building,
477 Houston Street, Green Cove Springs, FL 32043

The Clay County Transportation Disadvantaged Program

*Prepared by the
Northeast Florida
Regional Council*



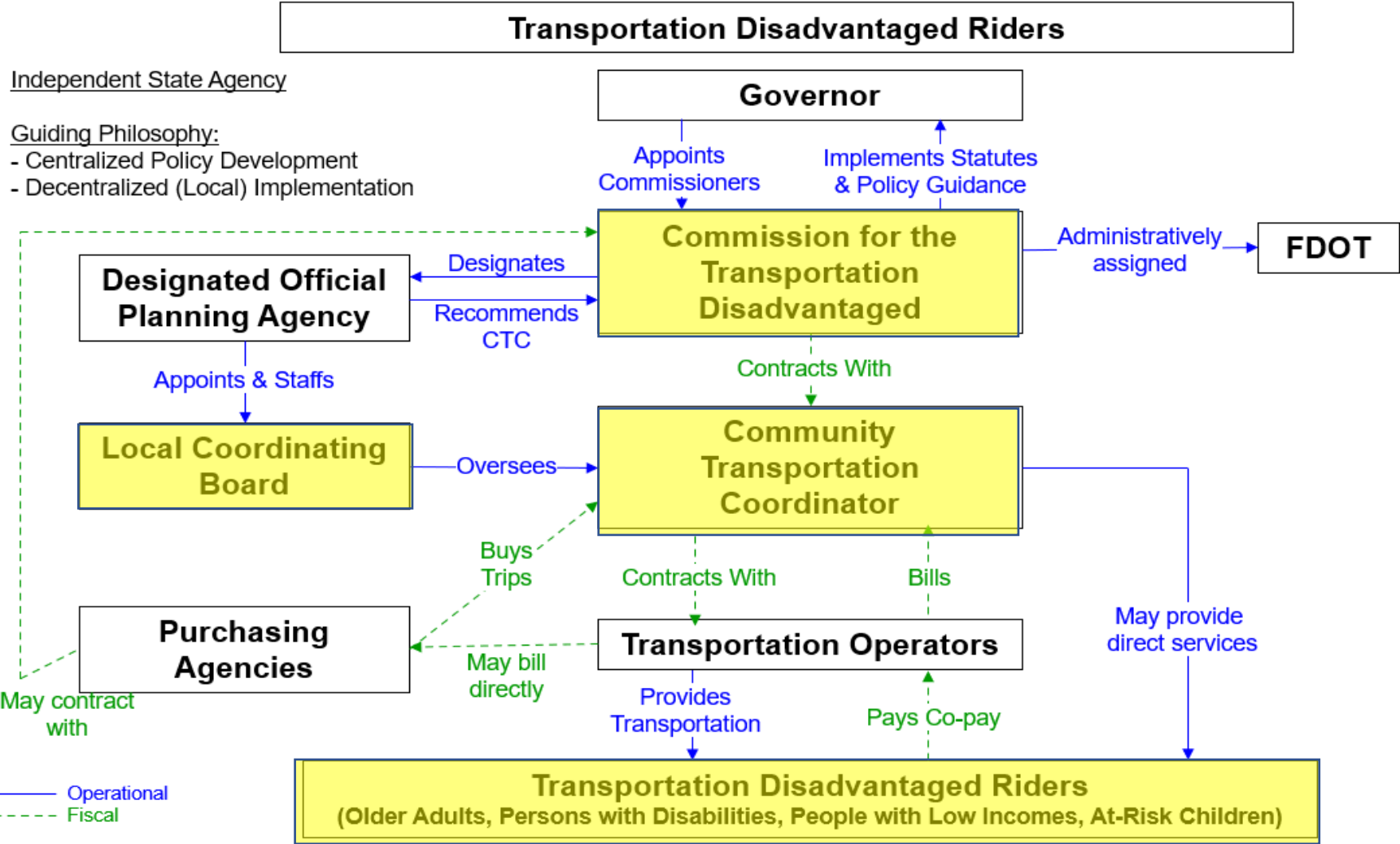
Key Definitions & Governing Statues of Program

Florida State Legislature created the Transportation Disadvantaged Commission (CTD) and Transportation Disadvantaged (TD) Trust Fund in 1989.

What is Transportation Disadvantaged?

- “Transportation disadvantaged” means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in s. 411.202. (F.S)”
427.011 (F.S)
- The Transportation Disadvantaged Program is a coordinated state-wide effort that groups riders together for a shared ride service. Transportation services are available in all 67 Florida counties for those who are eligible and have no access to transportation. Federal, State, and Local agencies join together to provide necessary transportation to medical appointments, employment, educational, and other life-sustaining services.
- [Florida State Statue 427.011-427.017](#)
- [Florida State Administrative Code 41-2](#)

Florida's Coordinated Transportation System Organizational Structure... At A Glance



Where You Participate

Commission for the Transportation Disadvantaged (CTD)

The Commission for the Transportation Disadvantaged (CTD) oversees the coordination of TD services across Florida's 67 counties. The CTD is made up of a 7-member governor-appointed board, with 8 ex-officio members, representing purchasing agencies, and staff that monitors activity at a regional level.

Responsibilities

- Approves the designation of every CTC at least every five years.
- Administers the TD Trust Fund, including the awarding of grants.
- Reviews and approves Commission publications, including the Annual Performance Report.
- Develops/approves policies governing coordinated transportation (e.g., rules, procedures, etc.).
- Participates in professional development events, including an annual training workshop.
- Appoints and oversees Executive Director.

Designated Official Planning Agency (DOPA)

The Northeast Florida Regional Council has proudly served as the CTD designated official planning agency for Baker, Clay, Flagler, Nassau, St. Johns, and Putnam since 1994. The Council was made the designated planning agency for Duval county in 2021.

Responsibilities

- Assist the Community Transportation Coordinator and Local Coordinating Board in the implementation of local Transportation Disadvantaged program(s).
- Staffs Local Coordinating Board.
- Appoints members to Local Coordinating Board(s).
- Procures and recommends Community Transportation Coordinator.
- Coordinates and conducts transportation planning activities for its service area.

Local Coordinating Board (LCB)

The Commission for the Transportation Disadvantaged (CTD) outlines 17 suggested stakeholders from varied communities to form LCB voting membership. These representatives collectively advocate the needs of their communities at LCB meetings to create the local coordinated system.

LCB Community Representation

- | | |
|--|---|
| 1. Elected official
<i>*serves as chair of LCB</i> | 9. Disabled Community |
| 2. Florida Department of Transportation | 10. Citizen Advocates (2)
<i>*at least one is a TD rider</i> |
| 3. Florida Department of Children and Family Services | 11. Children at Risk |
| 4. Public Education Community | 12. Mass Transit Representative
<i>*except in cases where a CTC exists</i> |
| 5. Vocational Rehabilitation/Blind Services
<i>*in areas where they exist</i> | 13. Florida Department of Elder Affairs |
| 6. Veterans Services | 14. Private for-profit-transportation |
| 7. Florida Association for Community Action
<i>*representing the economically disadvantaged</i> | 15. Florida Agency for Healthcare Administration |
| 8. Elderly Community | 16. Medical Community |
| | 17. Workforce Development Board |

Local Coordinating Board (LCB) *Continued*

The LCB meets quarterly and provides guidance on local coordination of transportation services.

Responsibilities

- Assists in establishing eligibility guidelines and trip priorities.
- Assist with the development of the TD Service Plan.
- Evaluates the performance of CTC.
- Identifies and prioritizes local service needs.
- Appoints a grievance committee.
- Reviews and recommends other funding applications.
- Reviews strategies of service provision to the area.
- Evaluates local and regional transportation opportunities.

Community Transportation Coordinator (CTC)

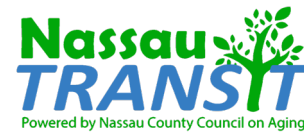
CTCs are contracted agencies that provide transportation to TD customers in designated service areas.

CTCs are funded by the CTD and must abide by their standards, including receiving guidance from an LCB.

CTC by County	
Baker	Baker Council on Aging
Clay	Clay Community Transportation <small>*Jacksonville Transportation Authority (CTC)</small>
Duval	Jacksonville Transportation Authority
Flagler	Flagler County Public Transit
Nassau	NassauTransit
Putnam	The Ride Solution
St. Johns	St. Johns Council on Aging

Responsibilities

- Coordinates transportation services for a county.
- Provides and/or contracts with transportation operators to deliver trips for TD customers.
- Determines TD eligibility and performs gatekeeping duties.
- Invoices purchasing agencies.
- Assists Local Coordinating Board in developing their Transportation Disadvantaged Service Plan.
- Submits annual operating report (AOR) data.



How to Ride With Clay Community Transportation (CCT)

Application Process

- In order to qualify, applicants must be over the age of 60, have a disability that prevents them from driving, or have no access to transportation due to income (150% of Federal Poverty Level Guidelines)
- Applicants may be requested to submit documentation from a physician or other medical professional, or documentation proving income
- Clay County Residents interested in applying for their local TD program may call Clay Community Transportation Customer Service at 904-284-5977.



How to Ride With Clay Community Transportation (CCT)

Trip Prioritization

Category 1: Life Sustaining/Medical Services

- A. Life Sustaining (i.e.: Dialysis/Cancer Treatment)
- B. Medical/Dental/Pharmacy

Category 2: Essential Services

- A. Social Services
- B. Employment/Training
- C. Nutrition/Shopping (Grocery)

Category 3: Other

- A. Shopping (Other)
- B. Recreation



How to Ride With Clay Community Transportation (CCT)

Fixed Route Options

BLUE Line

- Challenge Enterprises
- Clay County Courthouse
- Clay County Health Department
- Fleming Island
- Middleburg VA Clinic
- Naval Air Station Jacksonville
- Orange Park Kennel Club
- Orange Park Library
- Orange Park Mall
- Orange Park Medical Center
- Pier Station
- St. Johns Landing
- St. Johns River State College

Magenta Line

- Keystone Heights Senior Center
- Gainesville, FL

Green Line

- Clayton & Mildred Revels Senior Center
- Keystone Heights
- Middleburg VA Clinic
- Penney Farms

Red Line

- Ascension St. Vincent's
- Middleburg Bluff Apartments
- Middleburg VA Clinic
- Orange Park Library
- Orange Park Mall
- Orange Park Medical Center
- Orange Park Senior Center
- Winn-Dixie (Knight Boxx Road)
- Blanding & C.R. 218

*For TD trip reservations, please call
(904) 284-5977*

48 hours in advance of needed transportation





**CLAY COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (LCB) QUARTERLY MEETING**

MEETING AGENDA

BCC Meeting Room, 4th Floor, Clay County Administration Building
477 Houston Street, Green Cove Springs, Florida, 32043
Zoom Meeting ID: 890 6666 5315
Call in # +1 786-635-1003 or +1 470-250-9358

Monday, February 12, 2024, immediately following the Public Hearing
*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review – Chair Condon
2. Additions, Deletions, and Changes to the Agenda – Chair Condon
3. Approval of November 20, 2023, Meeting Minutes – Chair Condon*
4. Election of Vice Chair*
5. Grievance Committee Appointments*
6. Evaluation Committee Appointments*
7. LCB Membership - Review/Approval*
 - a. Current Membership Vacancies – LCB Volunteer Form
8. Northeast Florida Regional Council Update – Ms. Jones
 - a. Annual CTC Evaluation – Discussion of date/time for ride-along
9. Community Transportation Coordinator (CTC) System Update – Ms. Mathews
 - a. CTC Quarterly Update
 - b. Grants Update* (Approval if required)
10. Regional Transit Working Group Report – Ms. Jones
11. Old Business
12. New Business
13. Public Comment – LIMITED TO 3 MINUTES PER SPEAKER
14. Member and Department Reports
15. Adjournment – Chair Condon

Next LCB Meeting: May 20, 2024, at 2:00 p.m.
BCC Meeting Room, 4th Floor, Clay County Administration Building
477 Houston Street, Green Cove Springs, Florida, 32043



**Clay County Transportation Disadvantaged
Local Coordinating Board Quarterly Meeting**

Monday, November 20, 2023

Northeast Florida Regional Council
Elizabeth Payne, AICP
Chief Executive Officer

Clay County Commission
Hon. Betsy Condon, Chair

State of Florida Transportation
Disadvantaged Commission
Dr. Phillip Stevens, Chair

Meeting Minutes

*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review

A quarterly meeting of the Clay County Transportation Disadvantaged (TD) Local Coordinating Board (LCB) was held in person on Monday, November 20, 2023, and via Zoom virtual meeting. Chair Condon called the meeting to order at 2:03 p.m. with the following members present:

Representing:	Voting Member:
Elected Official/Chairperson	Betsy Condon (In-person)
FDOT	Geanelly Reveron (Virtual)
Department of Children and Families	Donna Johnson (Virtual)
Veterans Services	Ansil Lewis (In-person)
Diabled	Lauren Eakin (Virtual)
Dept. of Elder Affairs	Janet Dickinson (Virtual)
Agency for Healthcare Admin.	Reeda Harris (In-person)
Agency for Persons w/ Disabilities	Sheryl Stanford (Virtual)
Local Medical Community	Ekiuwa Daniels (In-person)

Members Not Present

Representing:	Voting Member:
Public Education	Randall Crawford
Dept. of Education (Voc. Rehab.)	Rochelle Price
Community Action (Econ. Disadvantaged)	Alterial Baker
Citizen Advocate/User	Nancy Keating
Citizen Advocate/Non-User	Jan Reeder
Children at Risk	Lakeisha Barris
Regional Workforce Dev. Board	Sean Rush

Vacancies

Elderly

Private for-Profit Transportation

Community Transportation Coordinator Staff Present

Mark Poirier (Virtual), Theodis Perry (In-Person), Brenda Matthews (Conference Call)

Planning Agency Staff Present

Summer Jones, Eric Anderson (In-Person)

Guests

Howard Wanamaker, Troy Nagle, Gabrielle Gunn, Michael Slaughter, and Rosalinda JoasSaint (All In-Person)

After a roll call took place, a quorum was confirmed.

2. Additions, Deletions, and Changes to the Agenda

There were no changes to the agenda.

3. Approval of May 15, 2023, and September 18, 2023, Meeting Minutes*

Both the May 15, 2023, and September 18, 2023, minutes were brought forth. Mr. Lewis stated that the May 15, 2023, minutes should reflect that Commissioner Kristen Burke served temporarily as chair. Chair Condon agreed she was not in attendance at the May 15, 2023, meeting. Mr. Lewis motioned for the approval of the May 15, 2023, meeting minutes. Ms. Harris seconded the motion. The May 15, 2023, meeting minutes were approved unanimously.

Ms. Eakin motioned for the approval of the September 18, 2023, meeting minutes. Mr. Lewis seconded the motion. The September 18, 2023, meeting minutes were approved unanimously.

4. LCB Membership

Chair Condon thanked the new members who continue volunteering to serve on the LCB.

a) Current Membership Vacancies

- Private For-Profit Transportation
- Additional discussion about the potential vacancy for the “Elderly” representative. Karen Tanner is no longer with Aging True. Staff will reach out to Aging True to see if they have a recommendation for her replacement on the LCB.
- Discussion about the potential vacancy for the “Citizen Advocate/User” representative. Nancy Keating will be retiring in December. Ms. Jones will reach out to the alternate to determine if she will replace Ms. Keating.
- Chair Condon also referenced the need for volunteers to serve on the Grievance Committee. She requested that interested members contact staff.

5. Northeast Florida Regional Council Update

- a) Summer Jones – the new TD Coordinator gave a brief introduction of herself.
- b) The NEFRC is hosting the 20th Annual NEFRC Elected Officials and Regional Awards of Excellence Luncheon on Thursday, January 4, 2024, at 12:00 pm. Invitations will be sent out within the next few weeks. There is an award for Transportation. The award for transportation will be to recognize either an individual, entity, or specific project with a primary focus on improving the quality of transportation options available to the citizens of Northeast Florida.

6. Grievance Procedures Review

Grievance Procedures are established for grievances to be brought before the Grievance Subcommittee. Grievance Procedures are for when a passenger, system user/advocate, sponsoring agency, and/or community service provider/subcontractor has a concern, complaint, or problem relative to transportation services.

Mr. Poirer stated Jacksonville Transit Authority (JTA) had no suggested changes at this time. Ms. Jones stated the NEFRC had no suggested changes. The grievance procedures were passed with unanimous approval under a motion from Ms. Stanford and a second from Ms. Eakin.

7. Community Transportation Coordinator (CTC) System Update

- a) CTC Quarterly Update
Mr. Poirer and Ms. Mathews reviewed the CTC Quarterly Report, which was included in the member meeting packets for review.

Ridership numbers are as follows: July= 1,672 riders, August= 1,940 riders, September=1,579 riders. Mr. Poirer stated that there has been an overall decrease in trips taken as well as passengers. Chair Condon stated the VA now has their own transportation and she has had some feedback regarding the route times on the Magenta line and how the new times have not been convenient for passengers. Mr. Poirer said that he would investigate this issue.

- b) Annual Operation Report*
Mr. Poirer stated the Annual Operation Report has been approved by the Florida Commission for the Transportation Disadvantaged (CTD) and needs to be signed.

Passenger trip numbers – 2021 = 23,226 trips, 2022= 34,042 trips, 2023= 39,058 trips. The Annual Operation Report was passed with unanimous approval under a motion from Ms. Eakin and a second from Mr. Lewis.

c) Grants Update* (Approval if Required)
No updates at this time.

d) 2023-2024 CTC Rate Model*

Mr. Poirer referred to the 2023-2024 Rate Model that was included in the packet. The new rate model represented a slight increase from the previous year. The new rates are:

- Ambulatory - \$33.80/trip
- Wheelchair - \$57.94/trip

The rate model was passed with unanimous approval under a motion from Mr. Lewis and a second from Ms. Harris.

8. Old Business

There was no old business.

9. New Business

- a) Ms. Eakin had a question regarding UZURV – a service that provides door-to-door transportation for eligible older adults and people with disabilities on behalf of the Jacksonville Transit Authority’s Connexion and Connexion Plus programs. Ms. Jones stated that Clay County is in the process of doing a study to launch a similar service. Currently, she does not know the timeline for when the program will be effective. Mr. Poirer stated UZURV is a premium service, and they are looking into ways they can provide a similar service, but they are unsure when it will be effective.

10. Public Comment

There was no public comment.

11. Member and Department Reports

- Ansil Lewis (Veteran Services) – Two (2) Veterans completed the transit routes and reported back that it was an easy process. The only issue is getting the information out to veterans who are not in an organization. Mr. Poirer stated he would provide any information that is needed.
- Geanelly Reveron (FDOT) – Reminder that the grant application deadline for sections 5339, 5310, and 5311 is due December 15, 2023, by close of business at 5:00 pm.

12. Adjournment

Chair Condon adjourned the meeting at 2:34 p.m. The next LCB and Annual Public Hearing meeting will take place on February 12, 2024, at 2 p.m. in the BCC Mtg Rm, 4th Floor, Clay County Administration Bldg.

ATTENDANCE RECORD
CLAY COUNTY
LOCAL COORDINATING BOARD

Position	Name/Alt.	2/13/23	5/15/23	9/18/23	11/20/23
1. Chairperson	Commissioner Condon/ Alt.	P	P	P	P
2. Dept. of Transportation	Geanelly Reveron / Janell Damato/Doreen Joyner-Howard/ Chris Nalsen	P	P	P	P
3. Dept. Of Children and Families	Donna Johnson/ Christina Gillis	P	a	a	P
4. Public Education	Randall Crawford / Ann Taylor	a	a	a	a
5. Vocational Rehab. (Dept. Ed.)	Rochelle Price	a	P	a	a
6. Veteran Services	Ansil Lewis	P	P	P	P
7. Community Action (Econ. Disadv)	Alterial Baker	a	a	a	a
8. Elderly	Karen Tanner/Vacant	P	P	a	-
9. Disabled	Lauren Eakin	-	P	P	P
10. Citizen Advocate/User	Nancy Keating / Rebecca McQuaig	P	a	P	a
11. Citizen Advocate/Non-User	Jan Reeder	a	P	P	a
12. Children at Risk	Lakeisha Barris	a	a	a	a
13. Dept. Of Elder Affairs	Janet Dickinson / Renee Knight	P	P	P	P
14. Private For Profit Transportation	Vacant	-	-	-	-
15. Agency for Health Care Adm.	Pamela Hagley / Reeda Harris	P	P	P	P
16. Agency for Persons w/Disabilities	Sheryl Stanford / Leslie Richards	P	P	P	P
17. Regional Workforce Dev. Brd	Sean Rush	P	a	a	a
18. Local Medical Community	Heather Huffman / Ekiuwa Daniels	a	a	P	P

VACANCIES

Private for Profit Transportation
Elderly

PLEASE SIGN IN!



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED

Date: November 20, 2023
Time: 2:00 p.m.

BCC Meeting Room, 477 Houston Street, Green Cove Springs, FL 32043

Name	Address	Phone	E-Mail
Reeda Harris	921 N. Davis St. Building A, #100 Suwanee, FL 32209	904-798-4254	reedaharris@myfloridatourism.com
Troy Naylor	BCC	904-657-7851	Troy.Naylor@claycountygov.com
Theresa Perry	OTA	904-638-3129	theresaperry@claycountygov.com
Ansil Lewis	2253 Great Spier Way	770 296 0534	ansil.lewis@claycountygov.com
Erinna Daniels	1845 Town Center Blvd Pleasant Bend	904-529-2889	erinna.daniels@claycountygov.com
Rosalinda Jossaint	1245 Town Center Blvd Fleming Island		rosalinda.jossaint@claycountygov.com
Michael Slaughter	BCC	904-529-4117	michael.slaughter@claycountygov.com
Betsy Condon			Betsy.condon@claycountygov.com
Howard Wanamaker			Howard.Wanamaker@claycountygov.com
Gabrielle Stumm			gabrielle.stumm@claycountygov.com

First Name	Last Name	Organization	Representing	Voting/Non-Voting	Grievance Committee	Evaluation Committee	Vice Chair	Comments
CLAY COUNTY								
Betsy	Condon	Clay County BOCC	Elected Official	Voting				Chair
Geanelly	Reveron	FDOT, District 2	FDOT	Voting				
<i>Doreen</i>	<i>Jayner-Howard</i>	<i>FDOT, District 2</i>	<i>FDOT</i>	<i>Alternate</i>				
<i>Janell</i>	<i>Damato</i>	<i>FDOT, District 2</i>	<i>FDOT</i>	<i>Alternate</i>				
<i>Chris</i>	<i>Nalsen</i>	<i>FDOT, District 2</i>	<i>FDOT</i>	<i>Alternate</i>				
Donna	Johnson	Dept of Children & Families, Adult Protective Srvc.	DCFS	Voting				
<i>Christina</i>	<i>Gillis</i>	<i>Dept of Children & Families, Adult Protective Srvc.</i>	<i>DCFS</i>	<i>Alternate</i>				
Randall	Crawford	Clay County Schools	Public Education	Voting				
<i>Ann</i>	<i>Taylor</i>	<i>Clay County Schools</i>	<i>Public Education</i>	<i>Alternate</i>				
Rochelle	Price	Vocational Rehabilitation	Vocational Rehab/Dept. of Ed.	Voting				
Ansil	Lewis	Veteran's Council of Clay County	Veterans	Voting		Feb-24		
Alterial	Baker	NE Florida Community Action Agency	Community Action (Econ. Disadvantaged)	Voting				
VACANT			Elderly	VACANT				
Lauren	Eakin	Clay County Change Makers	Disabled	Voting				
Nancy	Keating	Challenge Enterprises of North Florida, Inc.	Citizen Advocate User	Voting				
<i>Rebecca</i>	<i>McQuaig</i>	<i>Challenge Enterprises of North Florida, Inc.</i>	<i>Citizen Advocate User</i>	<i>Alternate</i>				
Jan	Reeder		Citizen Advocate Non-User	Voting				
Lakeisha	Barris	Optimal Alliance Consulting	Children At Risk	Voting				
Janet	Dickinson	NE Florida Area Agency on Aging	Dept of Elder Affairs	Voting	Feb-24			Vice-Chair
<i>Renee</i>	<i>Knight</i>	<i>NE Florida Area Agency on Aging</i>	<i>Dept of Elder Affairs</i>	<i>Interested Party</i>				
VACANT			Private for Profit Transportation	VACANT				
Pamela	Hagley	Agency for Health Care Admin	AHCA	Voting				
<i>Reeda</i>	<i>Harris</i>	<i>Agency for Health Care Admin</i>	<i>AHCA</i>	<i>Alternate</i>				
Sheryl	Stanford	Agency for Persons with Disabilities	Agency for Persons with Disabilities	Voting		Feb-24		
<i>Leslie</i>	<i>Richards</i>	<i>Agency for Persons with Disabilities</i>	<i>Agency for Persons with Disabilities</i>	<i>Alternate</i>				
Sean	Rush	CareerSource Northeast Florida	Workforce Development	Voting	Feb-24			
Heather	Huffman	Florida Department of Health in Clay County	Local Medical Community	Voting				
<i>Ekiuwa</i>	<i>Daniels</i>	<i>Florida Department of Health in Clay County</i>	<i>Local Medical Community</i>	<i>Alternate</i>				
Brenda	Mathews	Clay Community Transportation	CTC (Primary POC)	Non-Voting				CTC (MV) Operations Manager
Mike	Landrum	Jacksonville Transportation Authority	CTC / JTA	Non-Voting				(JTA) Eligibility Supervisor
Mark	Poirier	Jacksonville Transportation Authority	CTC / JTA	Non-Voting				CTC (JTA) Manager
Peter	McArdle	Jacksonville Transportation Authority	CTC / JTA	Non-Voting				(JTA) Accounting Manager
Theodis	Perry	Jacksonville Transportation Authority	CTC/ JTA	Non-Voting				(JTA) Senior Grants Analyst
Jason	Clark	Clay CountyCOMMUNITY Services	Community Services	Technical Advisor				
Ed	Lehman	Clay County Planning and Zoning	Clay County	Non-Voting				
April	Bachus		BacchusA@etmnc.com ;	Interested Party				
Howard	Wanamaker	Clay County	County Manager	Interested Party				
Troy	Nagle	Clay County	Assistant County Manager	Interested Party				
Laura	Christmas	Clay County	County Communications Director	Interested Party				
Gabrielle	Gunn	Clay County	Deputy Director of Community & Social Services	Interested Party				
Michael	Slaughter	Clay County Community Services	Community Services	Technical Advisor		Feb-24		
Lorin	Mock	Clay County BOCC	lorin.mock@claycountygov.com ;	Interested Party				
Teresa	Capo	Clay County BOCC	asst. to Comm. Condon	Interested Party				include on distribution list for 2022

INTEREST FORM
FOR SERVICE ON THE
CLAY COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD

Last Name: _____ First Name: _____

Phone: _____ Email Address: _____

Mailing Address: _____

Vacancy Interested in Representing: _____

Please provide a brief description of why you want to join the Local Coordinating Board and how your skills and experience will help you represent the part of the community not currently represented due to a vacancy:

Thank you for your interest.

Please return form to: Summer Jones, 100 Festival Park Avenue, Jacksonville, FL 32202 or sjones@nefrc.org.

Clay County Operational Report

Paratransit

<u>TD</u>	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Trips	1203	1416	1427	1924	1948	1649	1907	1547	1545	1405	1341
Passengers	1238	1446	1463	1963	1978	1672	1940	1579	1576	1430	1365
On-time Performance	91.28	89.91	80.43	84.52	93.56	92.83	97.71	89.89	98.05	98.49	95.20
Preventable Accidents	0	1	2	0	1	0	1	0	0	1	0

Aging True

Adult Day Care

Passengers	0	0	0	0	3	0	0	0	13	20	81
Preventable Accidents	0	0	0	0	0	0	0	0	0	0	0

Senior Centers

	TD	TD	TD	TD	TD	TD	TD	TD	TD	TD	
Passengers	449	541	380	396	473	424	509	363	390	340	353
Preventable Accidents	0	0	0	0	0	0	0	0	0	0	0

Flex

<u>Red</u>	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Passengers	443	546	443	550	530	459	570	497	598	627	443
Preventable Accidents	0	0	0	0	0	0	0	0	0	0	0

Blue

Passengers	1207	1288	1090	1261	1288	1175	1262	1173	1114	1087	932
Preventable Accidents	0	0	0	0	0	0	0	0	0	0	0

Magenta

Passengers	80	99	88	72	77	61	98	75	68	35	42
Preventable Accidents	0	0	0	0	0	0	0	0	0	0	0

Green

Passengers	100	142	130	107	123	96	103	32	77	58	46
Preventable Accidents	0	0	0	0	0	0	0	0	0	0	0