



**BAKER COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD PUBLIC HEARING**

MEETING AGENDA

Baker County Council on Aging Transit Building,
9264 Buck Starling Road, Macclenny, Florida, 32063
Zoom Meeting ID #: 814 3569 8222
Call in # +1 786-635-1003 or # +1 470-381-2552

Thursday, February 15, 2024, at 10:00 a.m.

1. Welcome, Call to Order – Chair Anderson
2. Presentation – NEFRC
3. Service Overview – Baker County Council on Aging
4. Public Comment
5. Additional Discussion
6. Adjournment – Chair Anderson

Baker County COA Transit, 9264 Buck Starling Road, Macclenny, Florida

The Baker County Transportation Disadvantaged Program

*Prepared by the
Northeast Florida
Regional Council*



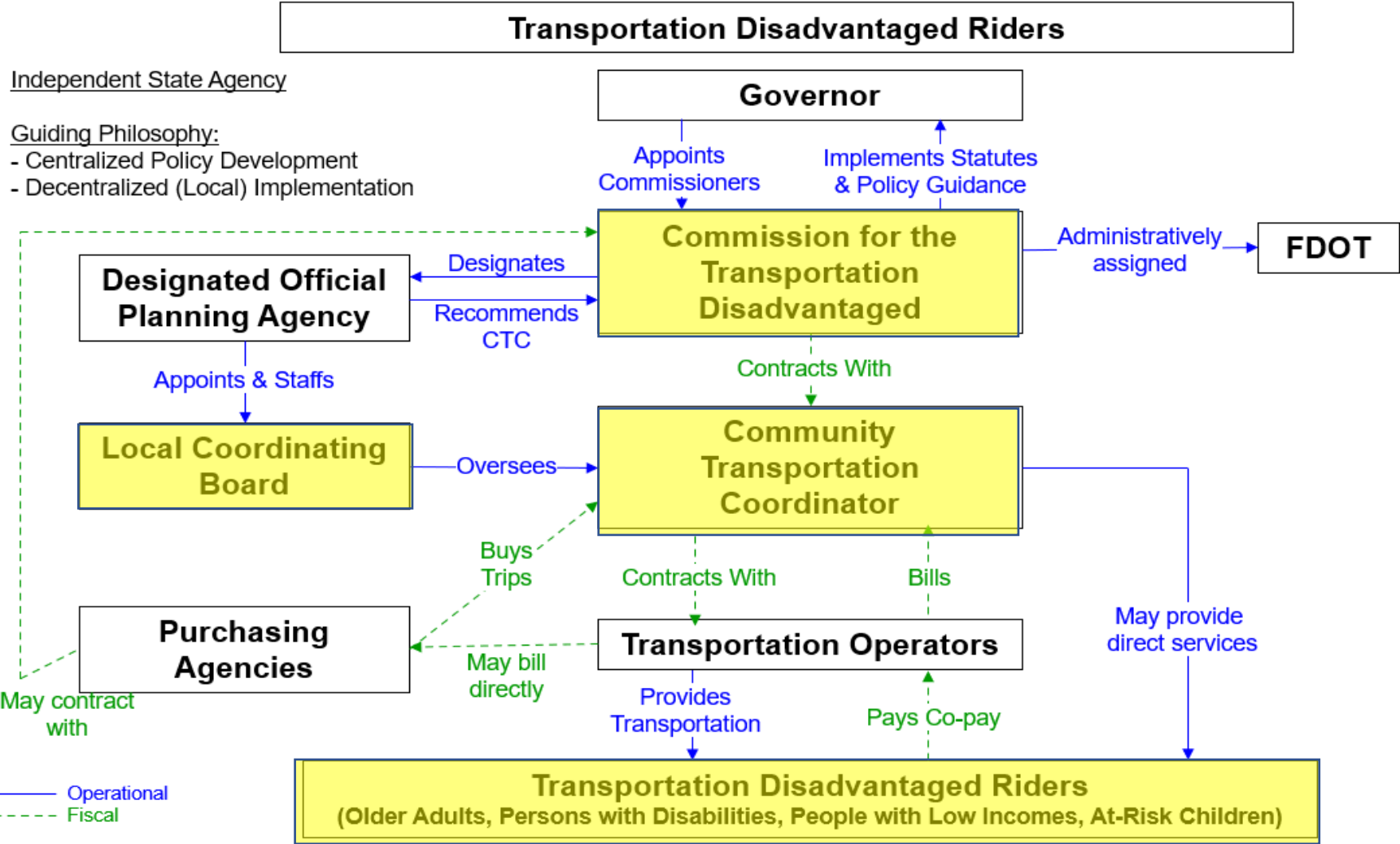
Key Definitions & Governing Statues of Program

Florida State Legislature created the Transportation Disadvantaged Commission (CTD) and Transportation Disadvantaged (TD) Trust Fund in 1989.

What is Transportation Disadvantaged?

- “Transportation disadvantaged” means those persons who because of physical or mental disability, income status, or age are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities, or children who are handicapped or high-risk or at-risk as defined in s. 411.202. (F.S)”
427.011 (F.S)
- The Transportation Disadvantaged Program is a coordinated state-wide effort that groups riders together for a shared ride service. Transportation services are available in all 67 Florida counties for those who are eligible and have no access to transportation. Federal, State, and Local agencies join together to provide necessary transportation to medical appointments, employment, educational, and other life-sustaining services.
- [Florida State Statue 427.011-427.017](#)
- [Florida State Administrative Code 41-2](#)

Florida's Coordinated Transportation System Organizational Structure... At A Glance



➔

Where You Participate

Commission for the Transportation Disadvantaged (CTD)

The Commission for the Transportation Disadvantaged (CTD) oversees the coordination of TD services across Florida's 67 counties. The CTD is made up of a 7-member governor-appointed board, with 8 ex-officio members, representing purchasing agencies, and staff that monitors activity at a regional level.

Responsibilities

- Approves the designation of every CTC at least every five years.
- Administers the TD Trust Fund, including the awarding of grants.
- Reviews and approves Commission publications, including the Annual Performance Report.
- Develops/approves policies governing coordinated transportation (e.g., rules, procedures, etc.).
- Participates in professional development events, including an annual training workshop.
- Appoints and oversees Executive Director.

Designated Official Planning Agency (DOPA)

The Northeast Florida Regional Council has proudly served as the CTD designated official planning agency for Baker, Clay, Flagler, Nassau, St. Johns, and Putnam since 1994. The Council was made the designated planning agency for Duval county in 2021.

Responsibilities

- Assist the Community Transportation Coordinator and Local Coordinating Board in the implementation of local Transportation Disadvantaged program(s).
- Staffs Local Coordinating Board.
- Appoints members to Local Coordinating Board(s).
- Procures and recommends Community Transportation Coordinator.
- Coordinates and conducts transportation planning activities for its service area.

Local Coordinating Board (LCB)

The Commission for the Transportation Disadvantaged (CTD) outlines 17 suggested stakeholders from varied communities to form LCB voting membership. These representatives collectively advocate the needs of their communities at LCB meetings to create the local coordinated system.

LCB Community Representation

- | | |
|--|---|
| 1. Elected official
<i>*serves as chair of LCB</i> | 9. Disabled Community |
| 2. Florida Department of Transportation | 10. Citizen Advocates (2)
<i>*at least one is a TD rider</i> |
| 3. Florida Department of Children and Family Services | 11. Children at Risk |
| 4. Public Education Community | 12. Mass Transit Representative
<i>*except in cases where a CTC exists</i> |
| 5. Vocational Rehabilitation/Blind Services
<i>*in areas where they exist</i> | 13. Florida Department of Elder Affairs |
| 6. Veterans Services | 14. Private for-profit-transportation |
| 7. Florida Association for Community Action
<i>*representing the economically disadvantaged</i> | 15. Florida Agency for Healthcare Administration |
| 8. Elderly Community | 16. Medical Community |
| | 17. Workforce Development Board |

Local Coordinating Board (LCB) *Continued*

The LCB meets quarterly and provides guidance on local coordination of transportation services.

Responsibilities

- Assists in establishing eligibility guidelines and trip priorities.
- Assist with the development of the TD Service Plan.
- Evaluates the performance of CTC.
- Identifies and prioritizes local service needs.
- Appoints a grievance committee.
- Reviews and recommends other funding applications.
- Reviews strategies of service provision to the area.
- Evaluates local and regional transportation opportunities.

Community Transportation Coordinator (CTC)

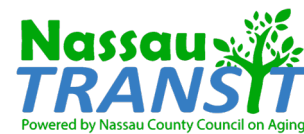
CTCs are contracted agencies that provide transportation to TD customers in designated service areas.

CTCs are funded by the CTD and must abide by their standards, including receiving guidance from an LCB.

CTC by County	
Baker	Baker Council on Aging
Clay	Jacksonville Transportation Authority <i>*MV Transportation (Contracted Operator)</i>
Duval	Jacksonville Transit Authority
Flagler	Flagler County Public Transit
Nassau	NassauTransit
Putnam	The Ride Solution
St. Johns	St. Johns Council on Aging

Responsibilities

- Coordinates transportation services for a county.
- Provides and/or contracts with transportation operators to deliver trips for TD customers.
- Determines TD eligibility and performs gatekeeping duties.
- Invoices purchasing agencies.
- Assists Local Coordinating Board in developing their Transportation Disadvantaged Service Plan.
- Submits annual operating report (AOR) data.



How To Ride With Baker's Council on Aging

The Baker County Local Coordinating Board establishes eligibility to receive "non-sponsored" trips through Baker County COA.

Eligibility

- Potential riders must not be eligible for transportation services sponsored or provided by another program or agency as part of an agency's eligible services.
- Potential riders must be a resident of Baker County.
- Potential riders must have no access to their own method of personal transportation, or another household member, and are therefore transportation dependent on others.
- Potential riders must have a documented household income that does not exceed 150% of the federal poverty guidelines. Household income includes ALL income that an applicant receives prior to disbursement to any assisted living facility or care provider.



How To Ride With Baker's Council on Aging

Application Process

- Applications are available through Baker COA's website.
- Applicants may be requested to submit documentation from a physician or other medical professional.
- An in-person, functional assessment may be requested by Baker COA.



How To Ride With Baker's Council on Aging

The Baker County Local Coordinating Board establishes trip prioritization for Baker COA.

Trip Prioritization

- 1. MEDICAL** – medical, dental, or therapeutic services including hospital appointments, clinic visits, dialysis, health department, mental health centers, speech, occupational, physical therapies, psychiatric, psychological services, pharmaceuticals, etc.
- 2. NUTRITIONAL** – adult congregate meal programs, breakfast programs, food stamp procurement, and food shopping trips.
- 3. EMPLOYMENT** – work or employment-related education.
- 4. SOCIAL SERVICE AGENCY** – agency-related support services, churches, senior citizen programs (excluding nutritional programs).
- 5. PERSONAL BUSINESS** – non-agency activities essential to the maintenance of independence including banking, non-shopping, legal appointments, etc.
- 6. RECREATION** – non-essential, non-employment related trips to activities such as: bowling, bingo, beach, parks, restaurants, libraries, theaters, etc.



How To Ride With Baker's Council on Aging

CTCs are contracted agencies that provide transportation to TD customers in designated service areas.

CTCs are funded by the CTD and must abide by their standards, including receiving guidance from an LCB.

Hours of Service

Hours of Operation:

Monday 7:30 am – 5 pm
Tuesday 7:30 am – 5 pm
Wednesday 7:30 am – 5 pm
Thursday 7:30 am – 5 pm
Friday 7:30 am – 5 pm

Out-of-County Routes:

Jacksonville-Orange Park	Monday-Friday
Lake City	Monday, Wednesday, Friday
Gainesville	Tuesday, Thursday

**Dialysis-related transportation available on weekends and holidays*





**BAKER COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD QUARTERLY MEETING**

MEETING AGENDA

Baker County Council on Aging Transit Building
9264 Buck Starling Road, Macclenny, Florida, 32063
Zoom Meeting ID #: 814 3569 8222
Call in # +1 786-635-1003 or # +1 470-381-2552

Thursday, February 15, 2024, immediately following the Public Hearing
*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review – Chair Anderson
2. Additions, Deletions, Changes to the Agenda – Chair Anderson
3. Approval of November 16, 2023, Meeting Minutes – Chair Anderson *
4. Election of Vice-Chair*
5. Grievance Committee Appointments*
6. Evaluation Committee Appointments*
7. LCB Membership – Review/approval*
 - a. Current Membership Vacancies – LCB Volunteer Form
8. Northeast Florida Regional Council Update – Ms. Jones
 - a. Annual CTC Evaluation – Discussion of date/time for ride-along
9. Community Transportation Coordinator (CTC) System Update – Ms. Harvey
 - a. CTC Quarterly Update
 - b. Grants Update* (if required)
10. Regional Transit Working Group Report – Ms. Jones
11. Old Business
12. New Business
13. Public Comment – LIMITED TO 3 MINUTES PER SPEAKER
14. Member and Department Reports
15. Adjournment – Chair Anderson

Next LCB Meeting: May 16, 2024, at 10 a.m.
Baker County COA Transit, 9264 Buck Starling Road, Macclenny, Florida



**Baker County Transportation Disadvantaged
Local Coordinating Board Meeting**

Thursday, November 16, 2023

Northeast Florida Regional Council
Elizabeth Payne, AICP
Chief Executive Officer

Baker County Commission
Hon. Jimmy Anderson, Chair

State of Florida Transportation
Disadvantaged Commission
Dr. Phillip Stevens, Chair

Meeting Minutes

*Denotes Required Action Item

1. Welcome, Call to Order, Roll Call/Quorum Review

A quarterly meeting of the Baker County Transportation Disadvantaged (TD) Local Coordinating Board (LCB) was held in person and virtually via Zoom on Thursday, November 16, 2023. Mr. Tony Esterling served as Chair, temporarily taking over the duties of Commissioner Jimmy Anderson. Chair Esterling called the meeting to order at 10:08 a.m. with the following members present:

Representing:	Voting Member:
Vice Chair/Veterans	Tony Esterling (In-Person)
FDOT	Angela Gregory (Virtual)
Children at Risk	Kishia Browning (In-Person)
Dept. of Elder Affairs	Janet Dickinson (Virtual)
Regional Workforce Development	Sean Rush (In-Person)

Members Not Present

Representing:	Voting Member:
Chair	Jimmy Anderson
DCFS	John Wisker
Vocational Rehab./Dept of Education	Rochelle Price
Community Action (Econ. Disadvantaged)	Celena Farmer
AHCA/Medicaid	Reeda Harris
Agency for Persons with Disabilities	Sheryl Stanford
Medical Community	Meaghan Crowley

Community Transportation Coordinator Staff Present

Chris Harvey, Judd Chambers (All In-Person)

Planning Agency Staff Present

Summer Jones and Annie Sieger (In-Person)

Guests

None

After a roll call took place, a quorum was confirmed.

2. Additions, Deletions, and Changes to the Agenda

There were no changes to the agenda.

3. Approval of September 21, 2023, Meeting Minutes*

Ms. Browning motioned for the approval of the meeting minutes. Mr. Rush seconded the motion. The September 21, 2023, meeting minutes were approved unanimously.

4. LCB Membership

- a) Current Membership Vacancies – Ms. Jones briefly discussed the possibility of putting together a plan to fix member recruitment and retention.
 - Public Education
 - Elderly
 - Disabled
 - Citizen Advocate/User
 - Citizen Non-Advocate/User
 - Private For-Profit Transportation

5. Grievance Procedure Review*

Grievance Procedures are established for grievances to be brought before the Grievance Subcommittee. The Grievance procedures are for when a passenger, system user/advocate, sponsoring agency, and/or community service provider/subcontractor has a concern, complaint, or problem relative to transportation services.

There were no suggested changes to the current Grievance Procedures. The LCB unanimously approved the current grievance procedures as written with a motion from Mr. Rush and a second from Ms. Browning.

6. Northeast Florida Regional Council Update

- a) Summer Jones, the new TD Coordinator, gave a brief introduction of herself.
- b) The NEFRC will be hosting the 20th Annual NEFRC Elected Officials and Regional Awards of Excellence Luncheon, on January 4, 2024, at 12:00 pm. Invitations will be sent out within the next few weeks. There is an award for Transportation. The award for transportation will be to recognize either an individual, entity, or specific project with a primary focus on improving the quality of transportation options available to the citizens of Northeast Florida.

7. Community Transportation Coordinator (CTC) System Update

- a) CTC Quarterly Update

Ms. Harvey and Mr. Chambers reviewed the CTC Quarterly Report, which was included in the member meeting packet for review.

Total Paratransit trips are as follows: July= 1,599 trips, August= 1,870 trips, September= 1,760 trips.

b) Annual Operation Report*

Ms. Harvey reviewed the Annual Operation Report, which was included in the member meeting packet for review.

Passenger trip numbers are as follows: 2021= 21,681 trips, 2022= 18,999, 2023= 22,459 trips. The Annual Operation Report was passed with unanimous approval under a motion from Mr. Rush and a second by Ms. Dickinson.

c) Grants Update* (if required)

a) Ms. Harvey stated they applied to the Shirley Conroy Grant for \$13,700 for seven (7) new computers, 14 monitors, and new software/servers. They were approved for the Grant.

b) Ms. Harvey stated that one vehicle will be requested under their 5339 grant submission to FDOT. A brief discussion regarding fleet vehicles was had.

8. Old Business

There was no old business.

9. New Business

There was no new business.

10. Public Comment

There was no public comment.

11. Member and Department Reports

There were no member reports.

12. Adjournment

Without further discussion, Chair Esterling adjourned the meeting at 10:21 a.m. The next LCB and Annual Public Hearing meeting will occur on February 15, 2024, at 10:00 a.m. in the Baker County Council on Aging (BCCOA) Transit meeting room.

ATTENDANCE RECORD
BAKER COUNTY
LOCAL COORDINATING BOARD

Position	Name/Alt.	2/16/23	5/18/23	9/21/23	11/16/23
1. Chairperson	Jimmy Anderson	P	a	P	a
2. Dept. of Transportation	Angela Gregory / Janell Damato/ Chris Nalsen/ Lauren Adams	P	P	P	P
3. Dept. Of Children and Families	John Wisker	P	a	P	a
4. Public Education	John Staples / Vacant	a	a	-	-
5. Vocational Rehab. (Dept. Ed.)	Rochelle Price	a	P	P	a
6. Veteran Services	Tony Esterling / Lydia Mangano/ Patrick Barragan	P	P	P	P
7. Community Action (Econ. Disadv)	Celena Farmer	a	a	a	a
8. Elderly	Vacant	-	-	-	-
9. Disabled	Jeannette Bullock / Vacant	-	-	-	-
10. Citizen Advocate/User	Vacant	-	-	-	-
11. Citizen Advocate / Non-User	Vacant	-	-	-	-
12. Children at Risk	Kishia Browning / Stephanie Bechtel	a	P	P	P
13. Dept. Of Elder Affairs	Janet Dickinson	P	P	P	P
14. Private For Profit Transportation	Vacant	-	-	-	-
15. Agency for Health Care Adm.	Reeda Harris / Pamela Hagley	P	P	P	a
16. Agency for Persons w/Disabilities	Sheryl Stanford / Diana Burgos-Garcia	P	P	a	a
17. Regional Workforce Dev. Brd.	Lori McLaughlin / Sean Rush	P	a	a	P
18. Local Medical Community	Meaghan Crowley / ALT	P	P	P	a

VACANCIES

Public Education
Elderly
Disabled
Citizen Advocate / User
Citizen Advocate / Non-User
Private For Profit Transportation

PLEASE SIGN IN!



COMMISSION FOR THE TRANSPORTATION DISADVANTAGED

Date:
Time:

November 16, 2023
10:00 a.m.

Baker County Council on Aging Transit Bldg., 9264 Buck Starling Road, Macclenny, FL

Name	Address	Phone	E-Mail
Kishia Browning		904-370-0279	Kishia.Browning@flhealth.gov
TONY ESTERLING		904-259-2516	VET@BAKERCOUNTYFL.ORG
Sean Rush		89565 0560	SRUSH@CAL-EPKSDVCCENCFI.COM
Chris Harlow		904-259-2223	chris@bakercounty.org
JUD CHAMBERS		904-586-5826	Schambers@bakercda.org

Salutation	First Name	Last Name	Organization	Representing	Voting/Non-Voting	Grievance Committee	Evaluation Committee	Comments	VC Expire
BAKER COUNTY									
Hon.	Jimmy	Anderson	Baker BOCC	Baker County Elected Official	Voting		Feb-24	Chair	
Ms.	Angela	Gregory	FDOT, District 2	FDOT	Voting				
Ms.	Janell	Damato	FDOT, District 2	FDOT	Alternate				
Ms.	Chris	Nalsen	FDOT, District 2	FDOT	Alternate				
Ms.	Lauren	Adams	FDOT, District 2	FDOT	Alternate				
Mr.	John	Wisker	Dept of Children and Families	DCFS	Voting	Feb-24			
VACANT			Baker County School Board	Public Education	VACANT				
Ms.	Rochelle	Price	FL Dept. of Vocational Rehab/Dept of Ed.	Dept. of Education (Voc. Rehab.)	Voting				
Mr.	Tony	Esterling	Baker County Veterans Service	Veterans	Voting			Vice Chair	Feb-24
Ms.	Lydia	Mangano	Baker County Veterans Service	Veterans	Alternate				
Mr.	Patrick	Barragan	Alachua County Veterans Service	Veterans	Interested Party				
VACANT				Community Action (Econ. Disadv)	VACANT				
VACANT				Elderly	VACANT				
VACANT				Persons w/disabilities	VACANT				
VACANT				Citizen Advocate/User	VACANT				
VACANT				Citizen Advocate/Non-User	VACANT				
Ms.	Kishia	Browning	Florida Dept of Health Baker County	Children at Risk	Voting				
Ms.	Stephanie	Bechtel	Florida Dept of Health Baker County	Children at Risk	Alternate				
Ms.	Janet	Dickinson	NE Florida Area Agency on Aging	Dept of Elder Affairs	Voting				
VACANT				Private for Profit Transportation	VACANT				
Ms.	Reeda	Harris	Agency for Health Care Administration	AHCA / Medicaid	Voting				
Ms.	Pamela	Hagley	Agency for Health Care Administration	AHCA / Medicaid	Alternate				
Ms.	Sheryl	Stanford	Agency for Persons with Disabilities	Agency for Persons with Disabilities	Voting	Feb-24			
Ms.	Diana	Burgos-Garcia	Agency for Persons with Disabilities	Agency for Persons with Disabilities	Alternate				
Mr.	Sean	Rush	CareerSource Northeast Florida	Regional Workforce Development	Voting	Feb-24			
Ms.	Meaghan	Crowley	Florida Dept of Health Baker County	Medical Community	Voting		Feb-24		
Ms.	Stephanie	Bechtel	Florida Dept of Health Baker County	Medical Community	Alternate				
Mr.	Judd	Chambers	Baker County Council on Aging	Council On Aging	Non Voting			CTC Transportation Manager	
Ms.	Christina	Harvey	Baker County Council on Aging	Council On Aging	Non Voting			Baker COA Director	
Ms.	Elizabeth	Hale	Baker County Council on Aging	lhale@bakercoa.org ;	Interested Party			Baker COA Receptionist	
Ms.	Robin	Keller	Agency for Persons with Disabilities	Robin.Keller@apdcares.org ;	Interested Party				
Ms.	Leslie	Richards	Agency for Persons with Disabilities	Leslie.Richards@Apdcares.Org ;	Interested Party				
			Meetings are held at:						
			Baker County COA Transit Bldg						
			9264 Buck Starling Road						
			Maccleenny, FL 32063						
			904-259-2223						

INTEREST FORM
FOR SERVICE ON THE
BAKER COUNTY
TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD

Last Name: _____ First Name: _____

Phone: _____ Email Address: _____

Mailing Address: _____

Vacancy Interested in Representing: _____

Please provide a brief description of why you want to join the Local Coordinating Board and how your skills and experience will help you represent the part of the community not currently represented due to a vacancy:

Thank you for your interest.

Please return form to: Summer Jones, 100 Festival Park Avenue, Jacksonville, FL 32202 or sjones@nefrc.org.

BAKER COUNTY COUNCIL ON AGING, INC.
 COMMUNITY TRANSPORTATION COORDINATOR
 KEY PERFORMANCE INDICATORS

BAKER COUNTY COUNCIL ON AGING, INC. / BAKERTRANSIT
 OPERATING REPORT as of Dec 31 2023

	10/23				11/23				12/23				3 MONTHS ENDING DEC 31				6 MONTHS ENDING DEC 31			
	2023	2022	Difference	Diff PCT	2023	2022	Difference	Diff PCT	2023	2022	Difference	Diff PCT	2023	2022	Difference	Diff PCT	2023	2022	Difference	Diff PCT
Medicaid	176	159	169	1	504	646	(142)	(22.0)%	MEDICAID	1,513	1,480	33	2.2%	1						
TD	370	337	312	2	1,019	1,470	(451)	(30.7)%	TRANSPORTATION DISADVANTAGED -	3,059	3,178	(119)	(3.7)%	2						
5311	273	252	245	3	770	338	432	127.8%	5311	2,313	609	1,704	279.8%	3						
5310	1,041	852	823	4	2,716	1,405	1,311	93.3%	5310	8,152	3,259	4,893	150.1%	4						
MNR/FWNH	134	131	110	5	375	529	(154)	(29.1)%	MNR/FWNH	1,130	957	173	18.1%	5						
TOTAL PARATRANSIT	1,994	1,731	1,659	6	5,384	4,388	996	22.7%	TOTAL PARATRANSIT TRIPS	14,654	8,003	6,651	83.1%	6						
OPERATING DAYS (excl. holidays, Sat & S	26	26	27	7	79	79	0	0.0%	OPERATING DAYS (excl. holidays, Sur	244	156	88	56.4%	7						
TOTAL PARA TRIPS PER DAY	76.69	66.58	61.44	8	205	167	38.1	22.9%	TOTAL PARATRANSIT TRIPS PER DA	622	0	172.86	38.5%	8						
BUS OPERATOR HOURS WORKED	2,777	2,361	2,288	9	7,426	7,075	351	5.0%	BUS OPERATOR HOURS WORKED	22,287	14,810	7,477	50.5%	9						
TOTAL PARA TRIPS PER HOUR WORKED	0.72	0.73	0.73	10	2	2	0.32	17.5%	TOTAL PARATRANSIT TRIPS PER HOUR W	0.66	0.54	0.12	21.7%	10						
Wildcat Shuttle	80	80	114	11	274	512	(238)	(46.5)%	WILDCAT SHUTTLE	833	1,785	(952)	(53.3)%	11						
Bobcat Shuttle	90	67	64	12	221	184	37	20.1%	BOBCAT SHUTTLE	682	437	245	56.1%	12						
TOTAL PUBLIC TRANSIT TRIPS	170	147	178	13	495	696	(201)	(28.9)%	TOTAL PUBLIC TRANSIT TRIPS	1,515	2,222	(707)	(31.8)%	13						
TOTAL PUBLIC TRANSIT TRIPS PER DAY	6.54	5.65	6.59	14	6.3	8.8	(2.5)	(28.9)%	TOTAL PUBLIC TRANSIT TRIPS PER D	6.2	14.2	(8.0)	(56.4)%	14						
TOTAL TRIPS	2,164	1,878	1,837	15	5,879	5,084	795	15.6%	TOTAL TRIPS	17,652	11,022	6,630	60.2%	15						
BUS OPERATOR HOURS WORKED	2,777	2,361	2,288	16	7,426	7,075	351	5.0%	BUS OPERATOR HOURS WORKED	22,294	14,810	7,484	50.5%	16						
TOTAL TRIPS PER HOUR WORKED	0.06	0.06	0.08	17	0.79	0.72	0.1	10.2%	TOTAL TRIPS PER HOUR WORKED	0.79	0.74	0.0	6.4%	17						
OPERATING DAYS	26	26	27	18	79	79	0.0	0.0%	OPERATING DAYS (excl. holidays, Sat &	255	156	203	130.1%	18						
TOTAL TRIPS PER OPERATING DAY	83.23	72.23	70.65	19	74.4	64.4	10.1	15.6%	TOTAL TRIPS PER OPERATING DAY	69.2	70.7	(1.4)	(2.0)%	19						
HOURS WORKED PER OPERATING DAY	106.81	90.81	84.74	20	94.0	89.6	4.44	5.0%	HOURS WORKED PER OPERATING DA	490	570	(79.77)	(14.0)%	20						
TOTAL TRIPS PER BUS OPERATOR HOU	0.78	0.80	0.83	21	0.79	0.72	0.07	10.2%	TOTAL TRIPS PER HOUR WORKED	0.79	0.74	0.05	6.4%	21						
TOTAL VEHICLE MILES per QUARTER	38,018	32,182	30,970	22	101,170	98,193	2,977	3.0%	TOTAL VEHICLE MILES	303,532	205,327	98,205	47.8%	22						
TOTAL MILES / PARA TRIP	19	19	19	23	18.8	22.4	(3.6)	(16.0)%	TOTAL MILES / PARATRANSIT TRIP	117	132	(15.1)	(11.5)%	23						
TOTAL MILES / OPERATING DAY	1,300	1,462	1,238	24	1,280.6	1,242.9	37.7	3.0%	TOTAL MILES / OPERATING DAY	1,244.0	1,316.2	(72.2)	(5.5)%	24						
AVERAGE TOTAL MILES / HOUR WORKI	13.7	13.6	13.5	25	13.6	13.9	(0.3)	(1.8)%	AVERAGE TOTAL MILES / HOUR WOR	13.6	13.9	(0.2)	(1.8)%	25						
TOTAL FUEL GALLONS	5,083	4,349	3,879	26	13,311	12,488	823	6.6%	TOTAL FUEL GALLONS	39,959	25,767	14,192	55.1%	26						
AVG MILES / GALLON	7.5	7.4	8.0	28	7.6	7.9	(0.3)	(3.3)%	AVERAGE MILES / GALLON	7.6	8.0	(0.37)	(4.7)%	28						
AVG GALLONS / OPERATING DAY	196	167	144	29	168.5	158.1	10.4	6.6%	AVERAGE GALLONS / OPERATING D	163.8	165.2	(1.41)	(0.9)%	29						
AVG GALLONS / HOUR WORKED	1.8	1.8	1.7	29	1.8	1.8	0.0	1.6%	AVERAGE GALLONS / HOUR WORKE	1.8	1.7	0.05	3.1%	29						
FUEL COST / GALLON (EXCL. TAXES)	\$ 3.16	\$ 2.98	\$ 2.97	30	9	10	(\$0.77)	(7.8)%	AVG FUEL COST / GALLON	57	21	\$36.48	175.0%	30						
AVG FUEL COST / MILE	\$ 0.42	\$ 0.40	\$ 0.37	31	\$ 1.20	\$ 1.26	(\$0.06)	(4.6)%	AVG FUEL COST / MILE	\$ 7.55	\$ 2.62	\$4.93	188.4%	31						
									ROADCALLS											